

**Government of Seychelles, Republic of Seychelles**

**Project funded by Export-Import Bank of India with  
support from Government of India**

**INVITATION TO TENDER**

Tender for the Seychelles

National Health Information System Project

The Government of Seychelles intends to implement a National Health Information System and is inviting tenders for the provision of an Integrated Health Information System and this comprises of the following:

- 1. Provide a Health Information System(HIS) software solution which is compliant with the following International standards:**
  - a. ICD9/10 (International Code of Diseases, Clinical Modification).**
  - b. CPT4 (Current Procedure Terminology).**
  - c. HCPCS (HealthCare Procedures Code Set).**
  - d. DICOM 3.0 (Digital Imaging and Communication in Medicine) protocol for direct interfacing with medical imaging modalities.**
  - e. HL7 (Health Level 7) protocol for the exchange of medical information among different medical systems.**
  - f. HIPAA Compliant (EDI, Code Sets, Privacy).**
  - g. LOINC (Logical Observation Identifiers Names and Codes).**
  - h. SNOMED CT (Systematized Nomenclature of Medicine -- Clinical Terms).**
- 2. Customise the HIS solution to the business processes and organization architecture in operation within the healthcare system of Seychelles.**
- 3. Interface the HIS solution to designated existing systems (e.g. Siemens PACS & RIS).**
- 4. Undertake possible data migration from existing systems that will be replaced completely by the corresponding HIS module providing the same functionality.**
- 5. Provide technical training to local in-house IT teams for first tier and elements of second tier support.**
- 6. Provide international standard functional training to staff of the Ministry of Health, Healthcare Agency & Health Service Authority in the use of the HIS.**
- 7. Should be able to conduct hardware sizing for the project.**
- 8. Capable of providing 24/7 support services for the system and also offer a full turnkey AMC (Annual Maintenance Contract).**

**Main Conditions:**

- In line with the conditions of the Government of India EXIM Bank funding, eligible bidders must be registered or based in India with demonstrated expertise in the implementation of Health Information Systems or Hospital Management Information Systems.

- The bidder should have implemented a Hospital Management Information System, including PACS at a hospital that has 300 or more beds and it should be running satisfactorily for more than 3 years as on the date of the submission of the bid.
- Applicable currency in relation to this project is the United States Dollar (USD)

All conditions, inclusive of the above mentioned ones, are in the tender documents.

The tender documents can be obtained from the Department of Information Communication Technology (DICT), 3rd Floor, Caravelle House, Victoria, Mahe, Seychelles as from **9:00AM** on **WEDNESDAY 4<sup>TH</sup> JULY 2018**. The tender notice is also available at the following:

- Seychelles National Tender Board website – [www.ntb.sc](http://www.ntb.sc)
- Seychelles Government Portal website – [www.gov.sc](http://www.gov.sc)

TENDERS MUST BE SUBMITTED IN A SEALED ENVELOPE MARKED:

**INTERATED NATIONAL HEALTH INFORMATION SYSTEM PROJECT**

IN ADDITION TO HARD COPY DOCUMENTS IN THE ENVELOPES, THE ELECTRONIC VERSION OF THESE DOCUMENTS ARE TO BE INCLUDED ON AN EXTERNAL MEDIA (CD/DVD OR PENDRIVE) AND PLACED IN THE RESPECTIVE ENVELOPES LABELLED AS 'TECHNICAL PROPOSAL' AND 'FINANCIAL PROPOSAL'. BIDDERS MUST ALSO INCLUDE THEIR FULL CONTACT DETAILS, INCLUSIVE OF EMAIL ADDRESSES IN THE ENVELOPE.

THE MAIN ENVELOPE SHOULD BE PLACED IN THE TENDER BOX SITUATED AT NATIONAL TENDER BOARD (NTB) MAISON DE MAHE OR DELIVERED TO NTB TO BE PLACED IN IT, BEFORE **10:00 HRS** ON **TUESDAY 28<sup>TH</sup> AUGUST 2018**. TENDERS WILL BE OPENED IMMEDIATELY AFTER **10:00 HRS**. LATE BIDS WILL BE REJECTED. BIDDERS ARE WELCOME TO ATTEND.

All enquiries should be addressed to the PRINCIPAL SECRETARY, ATTENTION PROCUREMENT MANAGER. TEL: (+248) 4286642/2722413, FAX: (+248) 4324643, EMAIL: [tender@ict.gov.sc](mailto:tender@ict.gov.sc).

**MINISTRY OF HEALTH (MOH) RESERVES THE RIGHT NOT TO ACCEPT THE LOWEST OR ANY BID**