

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	12-03-2024 13:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	12-03-2024 13:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	90 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Finance
Department Name/विभाग का नाम	Department Of Financial Services
Organisation Name/संगठन का नाम	Export Import Bank Of India
Office Name/कार्यालय का नाम	Mumbai
Total Quantity/कुल मात्रा	1
Item Category/मद केटेगरी	Vulnerability Management / Assessment Software (V2) (Q2)
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Certificate (Requested in ATC), OEM Authorization Certificate, Additional Doc 1 (Requested in ATC), Additional Doc 2 (Requested in ATC), Additional Doc 3 (Requested in ATC), Additional Doc 4 (Requested in ATC), Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation

EMD Detail/ईएमडी विवरण

Required/आवश्यकता	No
-------------------	----

ePBG Detail/ईपीबीजी विवरण

Required/आवश्यकता	No
-------------------	----

Splitting/विभाजन

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

MII Purchase Preference/एमआईआई खरीद वरीयता

MII Purchase Preference/एमआईआई खरीद वरीयता	Yes
--------------------------------------------	-----

MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
-------------------------------------------	-----

1. Preference to Make In India products (For bids > 200 Crore) (can also be used in Bids < 200 Crore but only after exemption by competent authority as defined in Deptt of Expenditure OM dated 28.5.2020): Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023.

OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.

2. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for 25%(selected by Buyer) percentage of total QUANTITY. The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023

OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy

for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. 3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

Vulnerability Management / Assessment Software (V2) (1 pieces)

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

* As per GeM Category Specification/जेएम कैटेगरी विशिष्टि के अनुसार

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
BASIC INFORMATION	Category	Software
	Scanner based on	Software, Virtual appliance
	Scanner Deployment modes	Active-Active, Active-Passive, Standalone, Manual, Multi tenancy, Zero Touch Deployment, Support Integration with SIEM and Open Stack,, End to End Vulnerability Management Work Flow Creation, User Acceptance Testing of Offered Modules, On Premise Solution
	Scanner Functioning	Load balancing, Task peering, Automatic failover
	Type of Centralized Management	Software
	Type of License	Subscription
	Type of IP Scanning	OS, Firmware, Application, Database
	Installation and Demonstration	Yes
	No of days Training Provided at Site from OEM	2
	Number of Years upto which Support is available from OEM during the warranty period	5
	OEM SUPPORT Features	24 x 7 x 365 Support by respective OEM., OEM office in India, Support offices Pan India., Provides direct & its own payroll employee based onsite professional services for installations, configuration, validations, support etc., Updating for patches and bug fixes after immediate realise by OEM., Upgradation of version after immediate realise by OEM
	IPv6 support and scan by hostname/IP supported	Yes
	Capability of creating users in the offered product	100

Specification	Specification Name/विशिष्ट क नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Global Threat Intelligence support	NA
ASSET INVENTORY	ASSET INVENTORY FEATURES	Actionable intelligence from ThreatIntel Sources., CMDB (Configuration Management Database Integration) Integration., Allow user to drag and drop of widgets to reposition it on dashboard., Widgets to be color coded so that user can measure risk appetite., Highlight and risk rank criticality of assets., Drilldown capability from the UI (User Interface), Capable to identify EOL (End of Life)/EOS (End of support)., Capable to allow daily trending within a widget 11- Flexible widgets like Pie chart, Bar chart, Value bases and list based.
	Asset visibility Features	Provision for User to create assets inventory hierarchically like Site:- Data Centre Name,Project name,Assets Groups(IPs)., Continuous discovery of assets, Real-time continuous inventory., Capable to generate graphical discovery map for discovered devices and provide reports of added and removed devices on daily basis., Capable to show DNS information for every asset., Capable to allow saving a query so that it can be reused.
	GENRIC FEATURES of ASSET INVENTORY	Single Management Console with RBAC (Role Based Access Control) . User site / project/ asset group to be able handle scanning reporting querying, asset group creation and deletion independently., Easy deployment., Scalable and extendable., Minimal impact on systems and networks., Configurable color coded widgets for visual analytics, Provision to engine pooling with multiple engines grouped together to run any single scan to reduce and improve scanning time by load sharing., Ability of Database queries to run against reporting data model, without using third-party tools, within the solution., Scanning engine to be able to scan IPs simultaneously and the rest of the IP's /asset scheduled for scanning (in any site) to be able to put in the scanning queue and run automatically., While scanning is running in one or more than one sites the user to be able to add new assets in the Group and to be able to put the same into scanning queue., Scanner to be able to scan duplicate or overlapping IP ranges
	Minimum volume of IP threat can be scanned simultaneously by each scan engine	10
	Support for Container technology	NA
	User to be able to handle	Scanning, Reporting, Query assets group creation, deletion
	Sorting and Filtering	Centralized, Customizable
	Scanning and Vulnerability assessment data	Fast, Accurate, Actionable

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	"Correlated list of features in Vulnerability Management "	Malware kits available for each vulnerability
	Capability of the software to calculate risk for each detected vulnerability including Risk scoring	CVSS scoring,, Asset exploitability,, Susceptibility to malware kits
	Prioritization capabilities with respect to vulnerabilities and remediation tasks	Yes
VULNERABILITY MANAGEMENT	Type of detection	Agent-based detection, Agentless detection
	VULNERABILITY MANAGEMENT FEATURES	Configurable monitoring and alerting features, Capable to auto eliminate superseding patches, vulnerabilities that can be fixed with a configuration change., Provision for providing information if the vulnerability has a virtual patch available., Capable to support API's Script/tools and zero touch deployment of scanner and agents., Auto updating & Self managing scanners and agents., Ability to Track the status of vulnerability with each iterative scan, Capable to support user login with 2 factor authentications.
	GENRIC FEATURES OF VULNERABILITY MANAGEMENT	Scanners running on hardened OS with no root or sudo access to it., Ability to track ongoing progress against vulnerability management objectives., VA scanner capable to support tenant based virtual appliance and VPC environment., Agent not to work like local VA scanner., Agent capable to self updating and tamper resistant., Agent capable to use a proxy and do data compression., VA scanner capable to check credentials authentication before launching scan., Ability to fine tune agent for CPU, memory and bandwidth.
MONITORING	Provision of Alerts/Flags/Reports for	Newly opened ports,, Changes to ports,, New services on ports,, Closing of ports,, Common vectors for attack and exploit,, Certificate health,, Application installation / un-installation,, Installation of new or unauthorized software,, Upgrades or downgrades or removals of existing software
	Monitoring FEATURES	Provision to detect and alert new assets in the network., Provision to Targeted alerts based on a security policy., Certificate data insight and certificate based vulnerabilities., Provide alerts based on threat intelligence, Provision to monitor SSL certificates and alert on expiring SSL certificate, Whenever a asset/IP is scanned multiple time, user to be able to fetch/download each and every report of that asset/IP., Each scan corresponding to that IP/asset to have unique scan ID.

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	GENRIC FEATURES OF MONITORING	Target alerts for each issue to the people responsible for fixing them., Provision of calendar based alerts dashboard., Reduced risk of system changes going unnoticed, Provide alerts via email and CEF(Common Event Format)/Syslog., Provide alerting for both External and Internal IPs
CONTEXTUAL THREAT DASHBOARD	CONTEXTUAL THREAT DASHBOARD FEATURES	Live Threat Intelligence Feed and threat categorization., Displays entire threat posture at a glance., Group vulnerabilities that have public exploit available, can result in DoS and can propagate via lateral movement., Provision for search results to be further sorted, filtered and refined., Dynamic, customizable on premises Dashboards, Displaying organization complete inventory and security postures from containers to hosts., Threat identification, impact assessment and remediation prioritization., Provision to categorize every vulnerabilities with external threat intelligence categories e/g. malware, potential DOS, Easy to exploit, Lateral movement, High data loss., Inbuilt threat feeds dashboard giving view of zero days, malware and PoC of exploitable vulnerabilities, Make configurable dashboard with widgets from threat and asset query results.
	Craft ad-hoc queries with multiple variables and asset criteria	Asset class,, Vulnerability type,, Operating system
SECURE CONFIGURATION ASSESSMENT	Technology coverage	Host,, OS,, Network Device,, Storage Device, Database, Security Device
	Database scanning Coverage	MS-SQL(All versions), MySQL (All versions), Oracle (All versions), PostgreSQL (All versions), DB2, Sybase., MariaDB (All version), Mongo DB (All version)
	Support reporting	Customizable reports,, Scheduled Reports,, CIS(Centre For Internet Security), To collect policy data along with vulnerability scan itself, PDF, CSV
	Support CIS(Centre For Internet Security) for	Databases, Network Firewalls, IPS (Intrusion prevention system), DDOS(Distributed denial of service), Routers,, Switches,, WAF(Web Application Firewall),, Load Balancer, UTM Device
GENERIC PARAMETERS	Free Upgradation to Higher Version within support period including API, Firmware, Signatures, etc	YES

Consignees/Reporting Officer/प्रेषित/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Tanuja Dhananjay Shinde	400005,EXPORT-IMPORT BANK OF INDIA CENTRE ONE BUILDING, FLOOR 21, WORLD TRADE CENTRE COMPLEX, CUFFE PARADE,MUMBAI-400005	1	30

Buyer Added Bid Specific Terms and Conditions/क्रता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

2. Generic

Buyer Organization specific Integrity Pact shall have to be complied by all bidders. Bidders shall have to upload scanned copy of signed integrity pact as per Buyer organizations policy along with bid. [Click here to view the file](#)

3. Generic

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

4. Generic

Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-

- (i) Inhibit the desires and designed function of the equipment.
- (ii) Cause physical damage to the user or equipment during the exploitation.
- (iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

5. Generic

Manufacturer Authorization:Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

6. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

7. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

8. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action

in accordance with the laws/जैम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---

