

February 27, 2025

CORRIGENDUM NO. 1: RESPONSE TO REPRESENTATION REGARDING REQUEST FOR PROPOSAL FOR RENEWAL OF MICROSOFT LICENSES ALONG WITH PROCUREMENT OF ADDITIONAL LICENSES (REF.NO: GEM/2025/B/5976977).

Please refer to the GeM tender reference no. GEM/2025/B/5976977 for “Renewal of Microsoft Licenses along with Procurement of Additional Licenses”. The response to the representations / queries received for the subjected tender is mentioned below.

The bidders are advised to consider the following amendments/corrigendum before submission of their bids against this tender. The details are as follows:

RFP Sections	Queries Received	Banks Response
Terms and Conditions	Tender Description: 5 Year(s) 1 Day(s) Suggestion- Since contract Period is 5 years in price bid. So, please amend the clause and mention that contract is valid for 5 years only.	No Change. Contract is valid for 5 years only. The tender description is as per the GeM format.
Terms and Conditions	Tender Description- Page no-8- The stamp duty payable on execution of agreement based on total contract value (as per stamp duty act of Maharashtra) shall be borne by the L1 bidder. Suggestion: Please accept general stamp paper worth Rs 500/- for the execution of the agreement by the L1 bidder. The stamp paper should be purchased in Maharashtra state.	No Change. Stamp duty needs to be paid by the L1 bidders as per the Maharashtra stamp duty act based on the contract amount)
Terms and Conditions	Tender Description- Page no-20- Bank will deduct TDS at applicable rate while making payment under GST Act 2017 and Income Tax Act 1961 Suggestion: As Per Govt. of India (CBDT) Notification No.21/2012[F.No. 142/10/2012-SO(TPL)] S.O.1323(E) dated 13/06/2012 No TDS deduction will be	No Change. TDS will be applicable as it not only contained delivery of licenses but also having deployment of onsite support engineer and partner support.

	applicable on Software W.E.F 01.07.2012. So, please remove the clause.	
Terms and Conditions	Tender Description- Page no-66, Appendix-I- PBG ((To be stamped in accordance with Stamp Act) Suggestion- Our bank will provide Normal PBG on Rs 100/- stamp paper. Is it fine?	No Change. Bidder needs to adhere to stamp duty act.
Bid Eligibility Criteria	Tender Description- Sr.No-11, Integrity Pact Agreement (IPA) and NDA to be executed. Suggestion: As per our understanding, we need to submit softcopy of IPA and NDA on GEM Portal. Hardcopy will submit after L1. Is It correct?	IPA and NDA to be executed. Same needs to upload on the GeM portal and hardcopy to be sent to EXIM Bank, Head Office.
Bid Eligibility Criteria	Tender Description- Sr. no-5- The bidder should have supplied minimum 800 Microsoft 365 licenses (in single order) to at least three Central Government/ State Government/ Public Sector Undertakings (PSUs)/ Banking, Financial Services, and Insurance (BFSI) sector listed companies' (other than EXIM Bank) in last three Financial Year i.e., FY 2021-22, FY 2022-23 and FY 2023-24. Suggestion- Kindly amend the clause as under: The bidder should have supplied minimum 800 Microsoft 365 licenses (in single order) to at least three Central Government/ State Government/ Public Sector Undertakings (PSUs)/ Banking, Financial Services, and Insurance (BFSI) sector listed companies' (other than EXIM Bank)/ Private companies in last four Financial Year i.e., FY 2021-22, FY 2022-23, FY 2023-24 and FY 2024-25.	Accepted. The revised criteria is - The bidder should have supplied minimum 800 Microsoft 365 licenses (in single order) to at least three Central Government/ State Government/ Public Sector Undertakings (PSUs)/ Banking, Financial Services, and Insurance (BFSI) sector listed companies' (other than EXIM Bank) in last four Financial Year i.e., FY 2021-22, FY 2022-23, FY 2023-24 and FY 2024-25.
Bid Eligibility Criteria	Tender Description- Sr.no-6- The bidder must demonstrate positive profit before tax (PBT) during last 3 financial years (FY 21-22, FY22-23 and FY23-24). Suggestion- Kindly amend the clause as under: The bidder must	No Change

	demonstrate positive profit before tax (PBT) in at least two financial years in last 3 financial years (FY 21-22, FY22-23 and FY23-24).	
Bid Eligibility Criteria	Tender Description- Sr. no-3- Valid documentary proof of: ➤ Certificate of incorporation ➤ Certificate of Commencement ➤ Certificate consequent to change of name, if applicable Suggestion: Kindly amend the clause as under: Valid documentary proof of: ➤ Certificate of incorporation /Certificate of Commencement ➤ Certificate consequent to change of name, if applicable	No Change.
Scope of Supply/Service	Tender Description- Appendix-D, Page no-36- The technical support from LSP/LAR service provider is for five years based on the satisfactory service to the Bank. The Bank may terminate this service component based on the feedback and review of Bank officers/committees with month notice period through email. The Bank may assign this service to other competent service provider during five years' contract period. Suggestion- Once Bidder's will load the order to Microsoft, without exception approval it can't be cancelled. So, we request you to please remove the clause.	No Change. As it not only contained delivery of licenses but also having deployment of onsite support engineer and partner support.
Other	Tender Description- page no-44, Appendix-E, Price bid format. Suggestion: Kindly separating the 1st item into 2 separate skus which is as below. 1. EP2-07452-M365 E5 Original FUSL No Teams Sub Per User Under EA only- 800 Qty - 5 years 2. EP2-04960-Entra Suite Sub Per User (Under EA Only) -- 800 Qty - 5 years. The 1st line item will be separated into 2 part codes needs as we will be receiving the commercial from Microsoft also	No Change. Bidder can combine the price of two-line items and submit the same.

	for separate skus as above as per the EA program. Hence revise the BOM for the 1st line item to the above mentioned with their respective quantities.	
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All other terms and conditions of the tender document will remain unchanged. The tender document is available on our website [https://www.eximbankindia.in/ tenders-and-notice](https://www.eximbankindia.in/tenders-and-notice) and GeM Portal.

Sd/-
(Kiran Patil)
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