

February 24, 2025

CORRIGENDUM NO. 1: RESPONSE TO PRE-BID MEETING QUERIES FOR REQUEST FOR PROPOSAL FOR MAINTENANCE CONTRACT FOR SERVER AND STORAGE DEVICES (REF.NO: GEM/2025/B/5967402).

Please refer to the GeM tender reference no. GEM/2025/B/5967402 for “REQUEST FOR PROPOSAL FOR MAINTENANCE CONTRACT FOR SERVER AND STORAGE DEVICES. The Pre-Bid meeting was conducted on February 21, 2025, at 11.00 AM.

The bidders are advised to consider the following amendments/Corrigendum before submission of their bids against this tender. The details are as follows:

RFP Clause	Query/Suggestions	Banks Response
BIDDER'S ELIGIBILITY CRITERIA -- Point 8 --Bid Specific MAF (Manufacturer's Authorization Form) from OEM (Dell and IBM) should be submitted by the bidder stating that the bidder is an authorized titanium/gold partner of OEM for supply and service of offered product If bidder is OEM, then self-declaration on company letter head	as per inventory there are only two IBM storages. for IBM power server, IBM global support do direct contract with customer and none of the IBM partner is allow to work on IBM power server for maintenance purpose, hence requesting to consider IBM gold/silver partner for two IBM storage	BIDDER'S ELIGIBILITY CRITERIA: Point No. 8 Revised Clause: Bid Specific MAF (Manufacturer's Authorization Form) from OEM (Dell and IBM) should be submitted by the bidder stating that the bidder is an authorized titanium/gold partner of OEM (in case of Dell) whereas Silver/gold/titanium partner (in case of IBM) for supply and service of offered product If bidder is OEM, then self-declaration on company letter head is

is to be submitted by the bidder.		to be submitted by the bidder.
SCOPE OF WORK AND PAYMENT SCHEDULE (Appendix -D) -- Description of Services: -- point E. The bidder should provide software assurance services and upgrade the latest patches & versions.	how much OS require Software Assurance please clarify	Clarification: The bidder needs to consider firmware upgrades / patches of the assets mentioned in the RFP.

All other terms and conditions of the tender document will remain unchanged. The tender document is available on our website [https://www.eximbankindia.in/ tenders-and-notice](https://www.eximbankindia.in/tenders-and-notice) and GeM Portal.

Sd/-
(Kiran Patil)
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