

# **E-TENDER**

**FOR**

**Procurement of Lifesize Licenses for  
Export-Import Bank of India**

**Tender Reference No: IT/EXIM/RFP/2018-19/024**

**Phone: 022-22172410**

**E-Mail: [dharmendra@eximbankindia.in](mailto:dharmendra@eximbankindia.in)**

**EXPORT - IMPORT BANK INDIA**

**Center One Building, 21<sup>st</sup> Floor,  
World Trade Centre Complex, Cuffe Parade,**

**Mumbai – 400 005.**

**Phone : 022-22172600, 2410**

**E-Mail : [dharmendra@eximbankindia.in](mailto:dharmendra@eximbankindia.in)**

<b>TENDER DOCUMENTS FOR</b>	<b>Procurement of Lifesize Licenses for Export-Import Bank of India.</b>
TENDER DOCUMENT COST	Nil
Last date for acceptance of Tender Document fee	Nil
EMD Amount	Nil
<b>Date of Online Notice</b>	18 <sup>th</sup> September 2018
<b>Document Downloading Start Date</b>	18 <sup>th</sup> September 2018, 18.00 hrs.
<b>Document Downloading END Date</b>	21 <sup>st</sup> September 2018, 14:00 hrs.
<b>Last Date and Time For Submission</b>	21 <sup>st</sup> September 2018, 15:00 hrs.
<b>Opening Of Tender</b>	21 <sup>st</sup> September 2018, 15:30 hrs.
<b>Place of Receipt of Tender</b>	<a href="https://eximbankindiatenders.procuretiger.com">https://eximbankindiatenders.procuretiger.com</a>

**e-Tendering / Electronic Tendering / Web Tendering / Online Tendering** is the simulation of the manual tendering process on the internet. i.e., the eligible bidders / tenders can log on to the internet site specified using a unique user name & password and place their Technical & Commercial bids. The eligible bidders will be trained by M/s e Procurement Technologies Ltd. (Abc Procure) personnel on the methodology of submitting the bids online using a special digital signature/electronic key / password at the date and time specified. The bids placed by the tenderers are confidential and will be opened by the authorized EXIM Bank officials. No other person can gain access to the information regarding the bids, which is confidential in nature.

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### **MINIMUM REQUIREMENTS:**

1. Computer/Laptop with internet connection
2. Operating system – Windows XP Service pack -3 / VISTA/ WINDOWS 7
3. Digital certificate -Class II or III, Signing + Encryption, and it should be organizational certificate.

### **CONTACT INFORMATION FOR E-TENDER PROCESS**

Vendor registration can be done online by opening Website:

<https://eximbankindiatenders.procuretiger.com>

Click on “New Bidder Registration” link, create User Id and Password and attach your Digital certificate. For any clarification kindly contact

E-Procurement Technologies  
Limited A- 801 – Wall Street - II,  
Opposite Orient Club,  
Nr. Gujarat College, Ellis Bridge,  
Ahmedabad – 380 006.  
Gujarat State, India

Phone: +91 (79) 40230 813/14/16/18/03

Fax: +91 (79) 40230847

## **E-Tendering Process Compliance Statement**

The following terms and conditions are deemed as accepted by you for participation in the bid event:

1. The price once submitted cannot be changed.
2. Technical and other non-commercial queries (not impacting price) can be routed to the respective contact personnel of EXIM Bank indicated in the tender document. Bidding process related queries could be addressed to M/s e Procurement Technologies Ltd personnel indicated in the tender document.
3. Inability to bid due to telephone line glitch, Internet response issues, software or hardware hangs will not be the responsibility of M/s e Procurement Technologies Ltd or the EXIM Bank. However, M/s e Procurement Technologies Ltd, shall make every effort to ensure availability of technology resources to enable continuous bidding.
4. M/s e Procurement Technologies Ltd does not take responsibility beyond the bid event. Order finalization and post order activities would be transacted directly between bidder and the EXIM bank.
5. Bids once made cannot be withdrawn or modified under any circumstances.
6. EXIM Bank can decide to extend or reschedule or cancel an e-tendering.
7. The bidders are advised to visit <https://eximbankindiatenders.procuretiger.com> for any corrigendum etc.

I / We have read, understood and agree to abide by the e-tendering process compliance statement.

**Date** :

**Organization Name** :

**Name** :

**Designation** :

**Seal and Signature of the Bidder/s not required since the document is Digitally Signed.**

## **C O N T E N T S**

<b>Sr. No</b>	<b>Title</b>
01	Quotation Bid Notice
02	Eligibility Criteria
03	Mandatory Information
A	Information Required For Prequalification of the Tenderer
04	Tender Form
05	Instruction to Tenderers
07	Appendix Showing Important Schedule

## **QUOTATION BID NOTICE**

1. Export-Import Bank of India (EXIM Bank), a corporation established under the Act Export-Import Bank of India, 1981 and having its registered office at 21st Floor, World Trade Centre Complex, Cuffe Parade, Mumbai 400 005 invites bids from eligible bidders for the renewal of Lifesize Video Conference license.
2. The mode of tendering is through e-Tendering. E-Tendering is the process by which the physical tendering activity is carried out using internet and associated technologies in a faster and secure environment.
3. Vendor registration can be done online by opening Website:  
<https://eximbankindiatenders.procuretiger.com> Click on “New Bidder Registration” link, create User Id and Password and attach your Digital certificate.
4. Tender document will be allowed for download from above web site after successful vendor registration (hard copies of the tender document will not be provided) and submission of tender document cost.
5. **CONTACT INFORMATION FOR E-TENDER PROCESS**  
  
**e-Procurement Technologies  
Limited A- 801 – Wall Street - II,  
Opposite Orient Club,  
Nr. Gujarat College, Ellis Bridge,  
Ahmedabad – 380 006.  
Gujarat State, India**  
  
**Phone: +91 (79)-40270566/567/579/580/582/590  
Fax: +91 (79) 40230847**
6. EXIM Bank reserves the right to accept or reject in part or full any or all the offers without assigning any reasons there for.

## **ELIGIBILITY CRITERIA**

<b>S.NO.</b>	<b>Eligibility Criteria</b>	<b>Documents to be Submitted</b>
1.	The bidder must be Lifesize Authorised vendor and submit Lifesize Authorization letter (MAF) to participate in this tender.	Lifesize MAF to be uploaded.
2.	The bidder must have experience in Audio Video conference solutions and integration with other solutions.	Declaration to be uploaded
3.	The bidder must have Provisional GST registration number.	Provisional GST acknowledgment copy to be uploaded.

## **MANDATORY INFORMATION**

### **Required for Prequalification of the Tenderer**

I/We confirm that to the best of our knowledge this information is authentic **and accept that any deliberate concealment will amount to disqualification at any stage.**

<b>Sr. No.</b>	<b>Particulars</b>	<b>Details</b>
1. Name of the Firm		
2. Name of the Proprietor, Partners/Directors		
A (Mobile No.)		
B (Mobile No.)		
3. Office Telephone Nos.		
a.		
b.		
c.		
4. Head Office Address		
5. Email Address a.		
b.		
6. Year of Establishment		
7. Registration No.& Date of Registration.		
8. Status Of Firm. (Proprietor/Partnership/C o. etc.)		
9. Name of Bankers	a.	
	b.	
10. PAN Card No.		
11. GST No.		

**Seal and Signature of the Bidder/s not required since the document is digitally Signed**

**Date:**

**Place:**

**Note:**

Please upload scanned copies of the above mentioned documents with sr. nos. marked on it.



## **TENDER FORM**

**Mr. Dharmendra Sachan**  
**General Manager**  
**Export- Import Bank of India**  
**21<sup>st</sup> Floor, Centre One, World Trade Centre.**  
**Cuffe Parade, Mumbai 400 005**

Dear Sirs,

**Ref: Procurement of Lifesize Licenses for Export-Import Bank of India.**

**Ref. No: IT/EXIM/RFP/2018-19/024**

I/we further agree to execute and complete the work within the time frame stipulated in the tender scope of document. I/we agree not to employ Sub-Service Providers without the prior approval of the EXIM Bank. I/We agree to pay GST, Sales Tax, Works Contract Tax, Excise Tax, LBT, Duties, all Royalties and all other applicable taxes prevailing and be levied from time to time on such items for which the same are liable and the rates quoted by me/us are Exclusive of the same.

I/we understand that you are not bound to accept the lowest tender or bound to assign any reasons for rejecting our tender. We unconditionally agree Exim Bank's preconditions as stipulated in the tender documents and empanelment process.

I/We agree that in case of my/our failure to execute work in accordance with the specifications and instructions received from the Exim Bank, during the course of the work, Exim Bank reserves the right to terminate my contract.

Yours truly,

Seal and Signature of the Bidder/s not required since the document is Digitally Signed.

Place:	Name	:
Date :	Designation	:
	Seal	:

## **INSTRUCTIONS TO TENDERERS**

### **1.0 Location:**

Export-Import Bank of India, 21<sup>st</sup> Floor, Centre One Building, World Trade Center, Cuffe Parade, Mumbai 400 005 and regional offices in pan India.

- a. Tenderers must get acquainted with the proposed work, specifications, conditions of contract and other conditions carefully before tendering. The Tenderer shall seek **clarifications up to 19<sup>th</sup> September 2018, 16.00 Hrs.** No request of any change in rates or conditions for want of information on any particular point shall be entertained after receipt of the tenders.

### **2.0 Submission of Tender:**

Refer to E-Tendering Process Compliance Statement (Title No. 7) No queries will be entertained on last day of tender submission.

- 3.0** Any **printing or typographical errors /omission** in tender document shall be referred to EXIM Bank and their interpretation regarding correction shall be final and binding on Service Provider.

### **4.0 Transfer of Tender Documents:**

Transfer of tender documents purchased by one intending Tenderer to another is not permitted.

### **5.0 Validity:**

Tenders submitted by Tenderers shall remain valid for acceptance for a period **up to 90 days from the date of opening of Bid/tender**. The Tenderers shall not be entitled during the period of validity, without the consent in writing of EXIM Bank to revoke or cancel his tender or to vary the tender given or any terms thereof.

## **6.0 Right to accept or reject tender:**

The acceptance of a tender will rest with the EXIM Bank who does not bind themselves to accept lowest tender and reserve to themselves the authority to reject any or all the tenders received. They also reserve the right of accepting the whole or any part of the tender and the Tenderers shall be bound to perform the same at the rates quoted. All tenders in which any of the prescribed conditions are not fulfilled or are incomplete in any respect or there is any correction not duly signed and dated by the Tenderer are liable to be rejected. For this purpose Tenderer shall quote rates for various items which will be self-sufficient to meet their whole costs for executing any / every item. No demand for variations in rates for items executed shall be entertained on the plea of the EXIM Bank deciding to delete, alter or reduce the quantities specified in respect of the any item.

## **7.0 Rates:**

EXIM Bank is not concerned with any rise or fall in the prices of product, Parts and labour.

## **8.0 Payments** for the work to be executed under this contract shall be made as per the tender document, and no variation in the mode of payment will be acceptable.

## **9.0 Signing of the contract:**

- a) The successful Tenderer shall be required to execute a non-disclosure agreement with Exim Bank within 07 days from the date of receipt of the notice of acceptance of tender. In the event of failure on the part of the successful Tenderer to sign the agreement in the above- stipulated period. EXIM Bank reserves the right to cancel the contract.
- b) Until the Agreement is formally signed, the Work Order / Letter of Acceptance of Tender issued to the successful tenderer and accepted by him shall be operative and binding on the EXIM Bank of India and the Service Provider.

**10.0** On acceptance of the tender, the name of the accredited representatives of the Tenderer who would be responsible for taking instructions from EXIM Bank shall be mentioned by the Tenderer.

**11.0** If so decided EXIM Bank reserves the right to appoint PMC (Project Management Consultant) or any other agency to get the quality of works checked, measurements recorded, including certification of bills etc.

**12.0** EXIM Bank has the right to delete items, reduce or increase the scope of work without the Service Provider claiming any compensation for the reduction in the scope of work.

**13.0 Notices to local bodies:**

The Service Provider shall comply with and give all notices required under any law, rule, regulations or bye laws of parliament, state legislature or local authority relating to works.

**14.0** I / We hereby declare that I / We have read and understood the above instructions for the guidance of the Tenderers. Seal and Signature of the Bidder/s not required since the document is Digitally Signed.

### **APPENDIX SHOWING IMPORTANT SCHEDULE**

<b>Sr. No.</b>	<b>Description</b>	<b>Remarks</b>
1	Earnest money Deposit ` XXXX /- in the form of Demand Draft Drawn in favor of "Export-Import Bank Of India" payable at Mumbai. Only by successful Bidder within 7 days from purchase order date.	<b>Not Applicable</b>
2	Tender Document Fee ` 0/- in the form of Demand Draft Drawn in favor of "Export-Import Bank Of India" payable at Mumbai.	<b>Not Applicable</b>
3	Date of Commencement of Project	<b>23<sup>rd</sup> September 2018</b>
4	Applicable Taxes shall be deducted at prevailing rate from each bill as per Govt. or Local laws.	
5	Payment Terms.	<b>Within 15 working days after license certificate issued in the name of Export Import Bank Of India.</b>
6	Contract Period	<b>90 Days Price Validity</b>

## **SCOPE OF WORK**

1. The bidder has to deliver Lifesize Video Conference, Streaming and Recording licenses certificate in the name of Export Import Bank Of India for a period of 12 months starting from 23<sup>rd</sup> September 2018.
2. The payment will be made after license allocated to Exim Bank.
3. No part payment will be made.
4. The bidder is responsible for delivering license and coordination with Lifesize.
5. The license should deliver before 23<sup>rd</sup> September 2018.
6. The successful bidder has to configure the license and training to Exim Bank.
7. One-year unlimited technical support to the Bank within 4 Hrs. from call register.
8. Technical engineer onsite support for high level meetings through LifeSize video conference at Mumbai Office and New Delhi Office.

## **BILL OF MATERIAL (BOM)**

<b>Sr. No</b>	<b>Part</b>	<b>Part Description</b>	<b>Tentative Qty.</b>
<b>1</b>	<b>Cloud Premium 10</b>	<b>Cloud Premium License for 10 users - 1 Year Subscription Renewal starting from 23<sup>rd</sup> Sept 2018.</b>	<b>1</b>
<b>2.</b>	<b>Record &amp; Share 10</b>	<b>Lifesize Cloud Record and Share - 10 Video Library Hours - 1 year subscription.</b>	<b>1</b>
<b>3.</b>	<b>Streaming 1000 - 1 Year</b>	<b>Lifesize Live Stream - Up to 1,000 Viewers - 1 year subscription.</b>	<b>1</b>
<b>4.</b>	<b>Streaming Hours 1200</b>	<b>Lifesize Live Stream - 1,200 Viewer Hours - 1 year subscription</b>	<b>1</b>
<b>5.</b>	<b>Technical Support</b>	<b>Unlimited Onsite Technical Support within 4Hrs. from call register through phone call or Email for one year</b>	<b>1</b>

## **COMMERCIAL PROPOSAL:**

Sr. No	Part Number	Part Description	Qty.	*Rate for 12 Months subscription ( ` )
1.	Cloud Premium 10	Cloud Premium License for 10 users - 1 Year Subscription Renewal starting from 23 <sup>rd</sup> Sept 2018.	<b>1</b>	
2.	Record & Share 10	Lifesize Cloud Record and Share - 10 Video Library Hours - 1 yr subscription	<b>1</b>	
3.	Streaming 1000 - 1 Year	Lifesize Live Stream - Up to 1,000 Viewers - 1 yr subscription	<b>1</b>	
4.	Streaming Hours 1200	Lifesize Live Stream - 1,200 Viewer Hours - 1 yr subscription	<b>1</b>	
5.	Technical Support	Unlimited Onsite Technical Support within 4Hrs. from call register for one year from Lifesize partner	<b>1</b>	
<b>Total Price</b>				

**\* Special Note:** All prices should be exclusive of all taxes and duties. And License is for 12 Months.