May 07, 2019

Corrigendum – 02

Sub: Pre-Bid meetings query, clarification and extension of E-Tender date.

E-Tender Reference No.	**EXIM/RFP/2019-20/003**
E-Tender For:	**Procurement of Board Meeting Portal Solution**
Pre-Bid Meeting Date:	**30th April, 2019 Exim Bank ,Mumbai**

With reference to the Tender EXIM/RFP/2019-20/003 and the clarification sought in the Pre-Bid Meeting held on 30th April, 2019 at Exim Bank Mumbai, following are the clarifications /amendments:

Query 01: Request for Extension of date in participating in E-Tender.

Exim Bank Reply:
The revised schedule is as follows:

Last date for acceptance of E-Tender Document Cost, IP Agreement and EMD Amount.	**15th May 2019, 14.00 Hrs.**
Document Downloading End Date	**14th May 2019 20.00 Hrs.**
Last Date and Time For E-Tender Submission	**15th May 2019, 16.00 Hrs.**
Opening Of Tender	**15th May 2019, 17.00 Hrs.**

Query 02:

Are MSME exempted from paying Tender Document Cost and EMD?

Exim Bank Reply:

Yes, MSME are exempted from paying the Tender Document Cost and EMD amount as per Public Procurement Policy for MSEs Order, 2016. Attested copy of the valid certificate need to be submitted as a proof.

Query 03:

Does Bidder have to set up complete Cloud infrastructure for hosting the Board Meeting Portal Solution?

Exim Bank Reply:

The Bank will provide the platform to host the solution on private cloud or on Bank's on-premises infrastructure. The OS, software provided will be the Windows Server 2019 Standard Edition and MYSQL Standard/Enterprise Edition.

Query 04:

In Technical Evaluation Parameter under Bid Evaluation process, Part A: Functional requirement, Sr .No. 10 and 12 were repeated twice. Kindly clarify the correct weightage distribution.

Exim Bank Reply:

New revised marking parameters are below

Part A: Functional Requirements (Max: 75 Marks)

Sr.No.	Functional Requirements	Weightage %	Total Marks out of 75
1	Option to stimulate like paper (Right to Left), Share Documents and News, Interactive agenda , Easy to access calendar, Meeting Participation Status and Customised Dashboard for Board Member , Board Sect.	7	5.25
2	Document Versioning and side by side comparison of papers. Board Member to have access to the previous versions in case of amendment. Ability to transfer annotation from previous version to new version.	7	5.25
3	Intuitive annotation, Annotation backup, annotation sharing, Comment sharing. Off line Paper Access.	6	4.50
4	Advance Search Facility – past paper search , Past Meeting Search, Agenda Search.	6	4.50
5	Presenter Mode Facility , Trusted Device Registration , Remote Wipe Out , Two Factor Authentication 2FA.	6	4.50
6	Native app on IOS, Android and Windows/ Mac OS on laptop and Desktops.	7	5.25
7	VAPT tested Certificate by third party and ISO 270001 Certification and 256 bit encryption and secure transmission for all communication with the server over HTTPS.	7	5.25

8	Availability audit trail , Audit Reports and various MIS	8	6.00
9	Strong password policies (Password, OTP and Biometric) separate module to manage, Offline access to information for a limited number of days.	5	3.75
10	Auto sync the content of the user in case of another iPad is registered in user name (Loss of previous one)	5	3.75
11	Flexible enough to incorporate Bank's various standard document template format.	8	6.00
12	Local Technical support engineer based in Mumbai and New Delhi	6	4.50
13	The training should be provided in a manner befitting stature of members of the Board of the Bank 24*7-on Call support for members of the board and IT Administrator.	8	6.00
14	The vendor should provide 24*7 on Call support for members of the board, IT Administrator, 8*5 on call support to the office of the secretary of the board.	8	6.00
15	Onsite Technical Person support for 4 Board Meetings at Mumbai and New Delhi after Project Sign Off Date.	6	4.50
Total		**100 %**	**75.00**

Query 05:

Request for local technical support engineer to be provided in only HO and offsite support for New Delhi location.

Exim Bank Reply:

Agreed. But for the first four Board meetings the vendor has to provide technical support on site for Mumbai as well as Delhi.

Query 06:

Additional time to be provided to carry out all modifications, customization as per user's request at no additional cost

Exim Bank Reply:

Agreed. Bank will provide maximum six months for the additional customization.

Query 07:

Under the Scope of Work Sr. No. 1, request to remove the clause to share the Product source code to Exim Bank.

Exim Bank Reply:

Agreed. Vendor has to submit the declaration of support for quality assurance and continuous support on company letterhead.

Query 08:

Commercial Proposal mentions the required number of user license to be 50 units. Some Bidders want to quote for Enterprise license.

Exim Bank Reply:

Agreed. Bank is looking for enterprises unlimited user licenses. At the same time Bank will provide option to quote for 50 user license as well as enterprise license for cost analysis based on which the Bank may opt for user based license or enterprise based license.

The revised Commercial Proposal would be as follows:

Commercial Proposal:

Sr.No.	Item Of Purchase	₹ Unit Price *	Qty.	₹ Total Price
1	**Board Meeting Solution as per E-tender Scope of work and Technical Specification with 1-year warranty from project sign off date.** **Fifty User License**		**50**	
2	**Board Meeting Solution as per E-tender Scope of work and Technical Specification with 1-year warranty from project sign off date.** **Enterprise License**		**Unlimited Lump sum**	
3	**One Time Installation & Configuration Charges, Training and Documentation charges and all other charges as per e-tender scope of work and technical specification.**		**1**	
4	**AMC and Technical Support charges for the 2nd Year after initial comprehensive warranty of 1 Year.**		**50 / Enterprises (Unlimited concurrent**	

	Total User License is 50. Any addition of licenses will be paid extra at unit rate quoted.		user license)	
5	AMC and Technical Support charges for the **3rd Year** after initial comprehensive warranty of 1 Year. Total User License is 50. Any addition of licenses will be paid extra at unit rate quoted.		50/ Enterprises (Unlimited concurrent user license)	
6	Any Other Onetime Cost		1	
Grand Total (₹) (Exclusive of all taxes)				