

Corrigendum - 01

Sub: Pre-bid meeting clarifications.

E-Tender Reference No.	EXIM/RFP/2019-20/010
E-Tender For:	Procurement of Server at Exim Bank, Head Office, Mumbai

With reference to the Tender EXIM/RFP/2019-20/010, following are the clarifications /amendments:

Query 01:

Request for change in eligibility criteria from ₹50 Crores annually to ₹40 Crores per annum.

Exim Bank Reply:

The Bidder should have reputed background and should be established in computer Hardware, Server and peripherals business for at least three financial years with turnover of at least ₹40 Crores per annum (Rupees Forty Crores).

Query 02:

Delivery of the product to be changed from 4 weeks to 5 weeks.

Exim Bank Reply:

The Bidder must deliver the product within Five weeks from the date of Purchase Order.

Query 03:

Technical Support during warranty time of the server will be on Next Business day rather than 24 Hrs.

Exim Bank Reply:

The bidder must provide technical support on Next Business day from the complaint log across all Exim Bank offices in India. The bidder must extend the technical support during warranty period of the server.

Query 04:

Extension of bid submission date.

Exim Bank Reply:

Not Agreed to extend the bid submission date.

Query 05:

EMD and tender fees exemption for MSME bidder.

Exim Bank Reply:

EMD and tender fees exempted for MSME bidder. The MSME bidder should provide proof of document to the Bank.

Query 06:

Change in Hard disk type SAS to SED/SSD if required hardware level data encryption in servers.

Exim Bank Reply:

At present, data encryption feature at hard disk level is not required. Hence, please consider hard disk type as SAS only. However, in future the proposed server should support data encryption feature in hard disk by replacing hard disk SAS to SSD or SED.