

October 09, 2019

Corrigendum – 01

Sub: Clarifications as per pre-bid meeting held on October 03, 2019

E-Tender Reference No.	EXIM/RFP/2019-20/047
E-Tender For:	Procurement of Server / Network / Database Performance Management System (NPMS for Export-Import Bank of India

With reference to the e-Tender EXIM/RFP/2019-20/047, following are the clarifications:

QUERY 01 : 80% payment after licence delivery and 20% after project signoff.

Exim Bank Reply : Payment will be released after project sign off.

QUERY 02 : ITSM (Ticket system) can be from other OEM vendor in NPMS.

Exim Bank Reply : All component should be from single OEM vendor.

QUERY 03 : NPMS should provide out of box root cause analysis (RCA), what is the meaning of RCA here?

Exim Bank Reply : NPMS system should provide RCA in holistic view for any system or link down and it should indicate any changes just before any downtime.