

November 08, 2019

## Corrigendum – 01

**Sub: Clarifications as per Pre-bid meeting dated 08-Nov-2019**

E-Tender Reference No.	EXIM/RFP/2019-20/054
E-Tender For:	Supply of L2 Finacle (Version 10) Customization Resources for Exim Bank.

With reference to the Tender EXIM/RFP/2019-20/54, following are the clarifications:

Query	Page No.	Existing Criteria	Revised Criteria (post pre-bid meeting)
Whether the resource needed will be purely for Finacle L2 Support or for ustomisation/Development support?	1	L2 Resource should have the skills as mentioned in the Scope of Work as well as additional duties may be brought in purview of scope of work.	In addition to support function, the L2 resource will be responsible for ongoing customization and development activities.
Clarity on the requirement of different skill set to perform Customization as well as Daily EOD-BOD operations/Jasper Report Development for a single resource.	15	L2 Resource should have the skills to perform Daily EOD-BOD operations / Upload / download operations of Finacle Solution at Data Center.	The Bank has deployed external resources for routine activities like EOD/BOD, Upload / Download operations of Finacle. However, the L2 resource should be able to perform these activities.
Kindly specify the contract period for the resources to be deployed.	-	The contract period is not mentioned in the RFP.	The contract period will be minimum 1 year.
Kindly clarify whether a self-declaration letter will suffice as a documentary evidence that his signature on the Tender, submitted by him, is legally binding upon himself, his firm and as an address proof for Bidders' office location in India.	6	Any person signing a Tender shall submit documentary evidence.	Self-declaration letter will suffice.
Does bidder need to submit self-declaration letter to agree with General Condition of RFP?	8	I / We hereby declare that I / We have read and understood the above	No change.

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		instructions for the guidance of the Tenderers. Seal and Signature of the Bidder/s not required since the document is Digitally Signed.	
Request for eligibility criteria for bidders to have an annual turn-over to be reduced from 5 crore to 3 Crore.	21	The bidder should be profit making for last 3 years and should have annual turn-over not less than 5 Crore in last three years.	The bidder should be profit making for last 3 years and should have annual turn-over not less than 3 Crore in last three years.
Kindly clarify if IPA Agreement and Annexure IX are same.	21/30	Eligibility Criteria: Integrity Pact Agreement (IPA) to be executed.	IPA Agreement and <b>Annexure IX</b> are the same. The bidder must download the IPA from RFP ( <b>Annexure IX</b> ) and sign on Rs.500 stamp paper. Scanned copy should be uploaded on the E-tender portal and Original document has to be sent to Exim Bank, Head Office, Mumbai as per the date and time mentioned in the tender document.
Kindly clarify which part of the document is Annexure VI as the same is not mentioned in the RFP.	22	Annexure VI is not mentioned in the current RFP.	Consider 'Technical Bid Criteria', Page No. 22 as Annexure VI.
Request for relaxation in the technical scoring against "Proposed resource interview" and initiate the interviews process of the resources profile shared, post empanelment of vendor.	22	Marks scored during proposed resource interview. The bidder has to identify the resources (2 Qty) who is going to work in the Bank. The minimum experience of L2 resource should be 4 years.	During the technical evaluation period (7-10 days), the bidder will share the CV of the resources for the personal interview. The commercial bid would be opened after the interviews
Kindly specify the number of resources required.	-	-	Two resources.

DM (Abhishek) *Abhishek*  
8/11/19

For Approval Pls.

GM (Dharmendra) *Dharmendra*  
08/11/19