

December 12, 2019

Corrigendum – 01

Sub: Corrections and clarifications

E-Tender Reference No.	EXIM/RFP/2019-20/059
E-Tender For:	Audio Video Conference System AMC for Export-Import Bank of India, Mumbai Head Office.
Subject	Revision in Eligibility Criteria

Revised Eligibility Criteria of the Bidder

Sr.No	ELIGIBILITY CRITERIA	SUPPORTING DOCUMENTS TO BE SUBMITTED	COMPLIANCE (YES/NO)
1	The Bidder must be Polycom Authorised vendor.	MAF -Certificate to be submitted. E-tender number should mention in MAF.	
2	The Product quoted price Validity should be 30 days from tender opening date.	Consent on letter head to be submitted.	
3	The bidder should provide onsite technical support within 4 Hrs. on 12 Hrs. X 6 days a week for any technical issue report through telephone call or email during AMC period. The Bank will charge penalty as 1% of the order value on per day basis if technical support not provided within 4 Hrs.	Consent on letter head to be submitted.	
4	The Bidder must have sufficient technical support staff and Office in Mumbai.	proof to be submitted	
5	Integrity Pact Agreement (IPA) to be executed.	Download the IPA (attached as Annexure VIII) and sign on Rs.500 stamp paper. Scanned copy to be uploaded on the E-tender portal. Original document to be sent to Exim Bank, Head Office, Mumbai as per the date and time mentioned in the tender document.	

GM(Dharmendra)

