



**E-Tender
for**

**Network Infrastructure Upgradation and Services at
Export Import Bank of India**

E-Tender Reference No: EXIM/RFP/2021-22/11

Head Office:

**Center One Building, 21st Floor, World Trade Centre Complex,
Cuffe Parade, Mumbai – 400 005**

TABLE OF CONTENTS

SR. NO.	DESCRIPTION	PAGE NO.
1	Quotation Bid Notice	3
2	General Tender Details	4
3	Mandatory information required for pre-qualification of the Bidder	6
4	Information for Bidders	7
5	Conditions for Micro, Small and Medium Enterprises (MSMEs)	9
6	General Conditions of RFP	11
7	Scope of Work	19
8	Scoring Model	24
9	Evaluation of Bids	26
10	Instructions to Bidders	28
11	E-Tendering Process Compliance Statement	33
12	Undertaking from the Bidder	34
13	Self-Declaration for Compliance	35
14	Eligibility Criteria	36
15	Bill of Material	38
16	Price Bid	48
17	MAF	50
18	Non-Disclosure Agreement	51
19	Integrity Pact	56
20	Compliance for NIL Deviation	62
21	Letter of Competence Format	63
22	Pre-Bid Query Format	64
23	PERFORMANCE BANK GUARANTEE	65

QUOTATION BID NOTICE

Export-Import Bank of India (EXIM Bank), a corporation established under the Act Export-Import Bank of India, 1981 and having its registered office at 21st Floor, World Trade Centre Complex, Cuffe Parade, Mumbai 400 005 invites bids from eligible bidders for “Network Upgradation and Services at Export Import Bank of India”.

1. The mode of tendering is through e-Tendering. E-Tendering is the process by which the physical tendering activity is carried out using internet and associated technologies in a faster and secure environment.
2. Vendor registration can be done online by opening Website: <https://eximbankindiatenders.procuretiger.com> Click on “New Bidder Registration” link, create User Id and Password and attach your Digital certificate.
3. Tender document will be allowed for download from above web site after successful vendor registration (hard copies of the tender document will not be provided) and submission of tender document cost.
4. **CONTACT INFORMATION FOR E-TENDER PROCESS**

e-Procurement Technologies Limited

A- 801 – Wall Street - II,

Opposite Orient Club,

Nr. Gujarat College, Ellis Bridge,

Ahmedabad – 380 006.

Gujarat State, India

Landline Numbers: 079 6813 6857/ 6848/ 6842/ 6820/ 6880/6837/ 6895

Primary Contact Numbers: - M:- 9081000427/ 09904406300

E-mail ID: nandan.v@eptl.in, fahad@eptl.in, devendra.r@eptl.in,

nikhil@eptl.in, support@procuretiger.com

5. EXIM Bank reserves the right to accept or reject in part or full any or all the offers without assigning any reasons there for.

GENERAL TENDER DETAILS

Tender Document for	Network Upgradation and Services at Export Import Bank of India
Tender Reference No.	EXIM/RFP/2021-22/11
Last date for acceptance of IP Agreement	August 06, 2021, 5:00 PM
Place of Submission of IP Agreement original document	Export Import Bank of India, Center One Building, 21st Floor, World Trade Centre Complex, Cuffe Parade, Mumbai 400 005
Date of Online Notice	July 15, 2021, 5:00 PM
Date of Online Pre-Bid meeting	July 23, 2021, 5:00 PM
Document Downloading Start Date	July 15, 2021, 5:00 PM
Site Visit	July 22,2021 11:00 AM to 3:00 PM
Document Downloading End Date	August 06, 2021, 5:00 PM
Last Date and Time For Submission	August 08, 2021 5:00 PM
Opening of Tender	August 09, 2021, 10:00 AM
Address for communication	As above Ph. 022-22172600, Ext: - 2410/2446 E-Mail: kiran@eximbankindia.in Mahesh.b@eximbankindia.in
Place of Receipt of E-Tender	https://eximbankindiatenders.procuretiger.com

Note: Commercial bids will be opened online only. E-Tendering is the simulation of the manual tendering process on the internet. I.e. the eligible Bidders / Service Providers can log on to the internet site specified using a unique username and password and place their Technical & Commercial bids.

The eligible Bidders will be trained by M/s e-Procurement Technologies Ltd. (Abc Procure) personnel on the methodology of submitting the bids online using a special digital signature / electronic key / password at the date and time specified. The bids placed by the Bidders are confidential and will be opened by the authorized EXIM

Bank officials. No other person can gain access to the information regarding the bids, which is confidential and encrypted in nature.

Minimum requirement for e-tender participation:

1. Computer / Laptop with internet connection
2. Operating system – Windows 7/ Windows 10
3. Digital certificate - Class II or III, signing + Encryption, and **it should be organizational certificate only**
4. Vendor registration can be done online by opening Website: <https://eximbankindiatenders.procuretiger.com> Click on “New Bidder Registration” link, create User Id and Password and attach your Digital certificate.

For any clarification kindly contact –

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nikhil@eptl.in, support@procuretiger.com

Mandatory information required for pre-qualification of the Bidder.

I/We confirm that to the best of our knowledge this information is authentic and accept that any deliberate concealment will amount to disqualification at any stage.

Contents	Particulars	Details
1. Name of the Firm		
2. Name of the Proprietor, Partners/Directors		
A (Mobile No.)		
B (Mobile No.)		
3. Office Telephone Nos.		
a.		
b.		
c.		
4. Head Office Address		
5. Email Address		
a.		
b.		
6. Year of Establishment		
7. Registration No. and Date of Registration		
8. Status of the firm (Proprietor/Partnership/Co. etc.)		
9. Name of Bankers	a.	
	b.	
10. PAN Card No.		
11. GST No.		

Seal and Signature of the document to be uploaded on the E-tender portal.

Date :

Place :

Note :

INFORMATION FOR BIDDERS

1. Bids shall be submitted online only at website: <https://eximbankindiatenders.procuretiger.com/EPROC/>
2. The bidders can enrol themselves on the website: <https://eximbankindiatenders.procuretiger.com/>. Possession of a Valid Class II/III Digital Signature Certificate (DSC) in the form of smart card/e-token in the Company's name is a prerequisite for registration and participating in the bid submission activities through this web site.
3. The tenderers should have Digital Signature Certificate (DSC) for filling up the Bids. The person signing the tender documents should be authorized for submitting the online e tender.
4. Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid.
5. Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF/JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.
6. Please Make sure all format asked as per Sr No 4 and 5 of tender document are properly uploaded online Website for E-Procurement <https://eximbankindiatenders.procuretiger.com/>
7. This Invitation for Bids is open to all Original Manufacturers/ their Authorized Dealers/ vendors / suppliers to quote on their behalf for this tender as per Manufacturer's Authorization Form and Indian Agents of Foreign Principals, if any who possess the qualifying requirements as specified in the Tender. Any person signing a Tender shall submit documentary evidence that his signature on the Tender, submitted by him, is legally binding upon himself, his firm. If it is detected that the person so signing the Tender has no authority to do so, the Asst General Manager, Exim Bank may, without prejudice to other civil and criminal remedies, not consider the Tender and hold the signatory liable for all costs and damages. Bidders should not be associated, or have been associated

in the past, directly or indirectly, with a firm or any of its affiliates which have been engaged by the Purchaser to provide consulting services for the preparation of the design, specifications, and other documents to be used for the procurement of the goods to be purchased under this Invitation of Bids. The bidder or his agent must have an office in India. That the Bidder will assume total responsibility for the fault-free operation of equipment, application software, if any, and maintenance during the warranty period and provide necessary maintenance services after end of warranty period if required. Bidders who meet the criteria given above are subject to be disqualified, if they have made untrue or false representation in the forms, statements and attachments submitted in proof of the qualification requirements or have a record of poor performance, not properly completing the contract, inordinate delays in completion or financial failure, etc. The Bidder should be a manufacturer, or their dealer specifically authorized by the manufacturer to quote on their behalf of this tender as per manufacturer authorization form and Indian agents of foreign principals, if any who must have designed, manufactured, tested and supplied the equipment(s) similar to the type specified in the "Technical Specification". Such equipment must be of the most recent series/models incorporating the latest improvements in design. The models should be in successful operation for at least one year as on date of Bid Opening in India and is engaged in R&D activities.

CONDITIONS FOR MICRO, SMALL AND MEDIUM ENTERPRISES (MSMEs)

1. As per Public Procurement policy (PPP) for Micro & Small Enterprises (MSEs) Order, 2012 issued vide Gazette Notification dated 23.03.2012 by Ministry of Micro, Small and Medium Enterprises of Govt. of India, MSEs must be registered with any of the following in order to avail the benefits / preference available vide Public Procurement Policy MSEs Order, 2012.
 - a. District Industries Centers (DIC)
 - b. Khadi and Village Industries Commission (KVIC)
 - c. Khadi and Village Industries Board
 - d. Coir Board
 - e. National Small Industries Corporation (NSIC)
 - f. Directorate of Handicraft and Handloom
 - g. Any other body specified by Ministry of MSME (MoMSME)
 - h. Udyog Aadhaar Acknowledgment/ Udyog Aadhaar Memorandum issued by MoMSME.
2. MSEs participating in the tender must submit valid & authorized copy of certificate of registration with any one of the above agencies. In case of bidders submitting DIC registration certificate shall attach original notarized copy of the DIC certificate. The MSE's Bidder to note and ensure that nature of services and goods/items manufactured mentioned in MSE's certificate matches with the nature of the services and goods /items to be supplied as per Tender.
3. The registration certificate issued from any one of the above agencies must be valid as on Bid closing date of the tender. Bidder shall ensure validity of registration certificate in case bid closing date is extended.
4. The MSMEs who have applied for registration or renewal of registration with any of the above agencies/bodies but have not obtained the valid certificate as on close date of the tender, are not eligible for exemption/preference.
5. The MSMEs registered with above mentioned agencies /bodies are exempted from payment of Earnest Money Deposit (EMD) & tender fees.

Relaxation of Norms for Micro & Small Enterprises (MSMEs):

- a.** Pre-qualification criteria with respect to Prior Turnover and Prior experience may be relaxed for Micro & Small Enterprises as per GOI guidelines subject to meeting of quality and technical specifications.

- b.** However, there may be circumstances like procurement of items/services related to public safety, health, critical security operations and equipment, etc., wherein EXIM Bank reserves the right to not consider relaxation of Prior Turnover and Prior Experience for Micro and Small Enterprises as per GOI guidelines.

GENERAL CONDITIONS OF RFP

The Bidder is required to give confirmation of their acceptance of the General Conditions of the Request for Proposal mentioned below which will automatically be considered as part of the Contract concluded with the successful Bidder (i.e. Seller in the Contract) as selected by the Buyer. Failure to do so may result in rejection of the Bid submitted by the Bidder.

- 1. Law:** The Contract shall be considered and made in accordance with the laws of the Republic of India. The contract shall be governed by and interpreted in accordance with the laws of the Republic of India.
- 2. Effective Date of the Contract:** The contract shall come into effect on the date of signatures of both the parties on the contract (Effective Date) and shall remain valid until the completion of the obligations of the parties under the contract. The deliveries and supplies and performance of the services shall commence from the effective date of the contract.
- 3. Standard Arbitration Clause:** All disputes or differences arising out of or in connection with the present contract including the one connected with the validity of the present contract or any part thereof should be settled by bilateral discussions. Any dispute, disagreement or question arising out of or relating to this contract or relating to construction or performance (except as to any matter the decision or determination whereof is provided for by these conditions), which cannot be settled amicably, shall within sixty (60) days or such longer period as may be mutually agreed upon, from the date on which either party informs the other in writing by a notice that such dispute, disagreement or question exists, will be referred to a sole Arbitrator. Within sixty (60) days of the receipt of the said notice, an arbitrator shall be nominated in writing by the authority agreed upon by the parties. The sole Arbitrator shall have its seat in Mumbai or such other place in India as may be mutually agreed to between the parties. The arbitration proceedings shall be conducted under the Indian Arbitration and Conciliation Act, 1996 and the award of such Arbitration Tribunal shall be enforceable in Indian Courts only. Each party shall bear its own cost of preparing and presenting its case. The cost of arbitration including the fees and expenses shall be shared equally by the parties, unless otherwise awarded by the sole arbitrator. The parties shall continue to perform their respective obligations under this contract during the pendency of the

arbitration proceedings except in so far as such obligations are the subject matter of the said arbitration proceedings.

(Note - In the event of the parties deciding to refer the dispute/s for adjudication to an Arbitral Tribunal then one arbitrator each will be appointed by each party and the case will be referred to the Indian Council of Arbitration (ICADR) for nomination of the third arbitrator. The fees of the arbitrator appointed by the parties shall be borne by each party and the fees of the third arbitrator, if appointed, shall be equally shared by the buyer and seller).

- 4. Penalty for use of Undue influence:** The Seller undertakes that he has not given, offered or promised to give, directly or indirectly, any gift, consideration, reward, commission, fees, brokerage or inducement to any person in service of the Buyer or otherwise in procuring the Contracts or forbearing to do or for having done or forborne to do any act in relation to the obtaining or execution of the present Contract or any other Contract with the Export-Import Bank of India. Giving or offering of any gift, bribe or inducement or any attempt at any such act on behalf of the Seller towards any officer/employee of the Buyer or to any other person in a position to influence any officer/employee of the Buyer for showing any favour in relation to this or any other contract, shall render the Seller to such liability/ penalty as the Buyer may deem proper, including but not limited to termination of the contract, imposition of penal damages, forfeiture of the Bank Guarantee and refund of the amounts paid by the Buyer.
- 5. Non-disclosure of Contract documents:** Except with the written consent of the Buyer/ Seller, other party shall not disclose the contract or any provision, specification, plan, design, pattern, sample or information thereof to any third party.
- 6. Liquidated Damages:** In the event of the Seller's failure to submit the Bonds, Guarantees and Documents, supply the stores/goods and conduct trials, installation of equipment, training, etc. as specified in this contract, the Buyer may, at his discretion, withhold any payment until the completion of the contract. The BUYER may also deduct from the SELLER as agreed, liquidated damages to the sum of 0.5% of the contract price of the delayed/undelivered stores/services mentioned above for every week of delay or part of a week, subject to the maximum value of the Liquidated Damages being not higher than 10% of the value of delayed stores/services.

7. Termination of Contract: The Buyer shall have the right to terminate this Contract in part or in full in any of the following cases:

- (a) The Seller is declared bankrupt or becomes insolvent.
- (b) The Buyer has noticed that the Seller has utilised the services of any Indian/Foreign agent in getting this contract and paid any commission to such individual/company etc.
- (c) With mutual agreement
- (d) As per decision of the Arbitration Tribunal.

8. Notices: Any notice required or permitted by the contract shall be written in the English language and may be delivered personally or may be sent by FAX or registered pre-paid mail/airmail or email, addressed to the last known address of the party to whom it is sent.

9. Patents and other Industrial Property Rights: The prices stated in the present Contract shall be deemed to include all amounts payable for the use of patents, copyrights, registered charges, trademarks and payments for any other industrial property rights. The Seller shall indemnify the Buyer against all claims from a third party at any time on account of the infringement of any or all the rights mentioned in the previous paragraphs, whether such claims arise in respect of manufacture or use. The Seller shall be responsible for the completion of the supplies including spares, tools, technical literature and training aggregates irrespective of the fact of infringement of the supplies, irrespective of the fact of infringement of any or all the rights mentioned above.

10. Amendments: No provision of present Contract shall be changed or modified in any way (including this provision) either in whole or in part except by an instrument in writing made after the date of this Contract and signed on behalf of both the parties and which expressly states to amend the present Contract.

11. Evaluation and Comparison of Bids:

The bidder meeting the General Eligibility Criteria will be considered for technical evaluation. The Bidder needs to comply with all the eligibility criteria. Non-compliance to any of these criteria would result in outright rejection of the Bidder's proposal. The Bidder is expected to provide proof for each of the points for eligibility evaluation.

The decision of the Bank would be final and binding on all the Bidders to this document. The Bank may accept or reject an offer without assigning any reason whatsoever. At the sole discretion and determination of the Bank, the Bank may add any other relevant criteria for evaluating the proposals received in response to this RFP. The evaluation will be a multi-stage process. The stages are:

- a. General Eligibility
- b. technical specification evaluation
- c. Commercial evaluation

12. Notices to local bodies:

The Service Provider shall comply with and give all notices required under any law, rule, regulations or bye laws of parliament, state legislature or local authority relating to works.

13. No Bidder shall contact the Bank on any matter relating to its Bid, from the time of the Bid opening to the time the Contract is awarded to successful bidder(s).

14. Any effort by a Bidder to influence Bank's Bid evaluation, bid comparison or contract award decisions may result in the rejection of the Bid.

15. I / We hereby declare that I / We have read and understood the above instructions for the guidance of the Tenderers. Seal and Signature of the Bidder/s not required since the document is Digitally Signed.

INTRODUCTION

The Export-Import Bank of India (EXIM Bank) is the premier export finance institution of the country that seeks to build value by integrating foreign trade and investment with the economic rise of India. The Bank has guided by expertise at the Board level, by senior policy makers, expert bankers, leading players in industry and international trade as well as professionals in exports, imports or financing. With offices spread across India and in select locations of the world, the bank aspires to boost the businesses of industries and SMEs.

1. Purpose

Export Import Bank of India (hereinafter referred to as the Bank or EXIM or EXIM Bank or India Exim Bank with Head Office at Mumbai is interested to engage reputed Bidders for providing end to end Network [wired/wireless] implementation cum upgradation & Support Services at its Head Office and other office locations.

The purpose of RFP is to short list a Service Provider (SP)/System Integrator (SI) for carrying out network upgradation by way of providing Network equipment & its implementation as per Bank's requirement along with providing support services at its Head Office Location and other office locations.

The Request for Proposal document contains statements derived from information that is believed to be relevant at the date but does not purport to provide all of the information that may be necessary or desirable to enable an intending contracting party to determine whether or not to enter into a contract or arrangement with EXIM BANK. Neither EXIM BANK nor any of its employees, agents, contractors, or advisers gives any representation or warranty, express or implied, as to the accuracy or completeness of any information or statement given or made in this document. Neither EXIM BANK nor any of its employees, agents, contractors, or advisers has carried out or will carry out an independent audit or verification exercise in relation to the contents of any part of the document.

2. Present Setup

EXIM BANK has centralized setup with Data Centre [DC] at Head office Mumbai, Near Disaster Recovery Site at Mumbai Regional Office, Nariman Point Mumbai

and Disaster Recovery [DR] Site at Bengaluru. Applications are hosted at these Data Centres and are accessed by all offices/locations over MPLS WAN/Internet. EXIM BANK at present has MPLS connectivity between Head Office and it's Domestic Regional Offices (ROs) as under:

S. No.	Location	Bandwidth in Mbps
1	Mumbai [HO]	150
2	Nariman Point-Mumbai [MRO]	10
3	Ahmedabad [AhRO]	10
4	Bengaluru [BRO]	75
5	Chandigarh [ChRO]	10
6	Chennai [CRO]	10
7	Guwahati [GRO]	10
8	Hyderabad [HRO]	10
9	Kolkata [KRO]	10
10	New Delhi-East Kidwai Nagar- NDO	50
11	New Delhi - Statesman House [NDRO]	10
12	Pune [PRO]	10

A. Local Area Network

At Head office and other location's, the LAN is based on Layer 2/3 CISCO switches. All switches are property of EXIM BANK and are under Warranty/AMC with respective vendors.

- At DC, DR and other regional offices except Guwahati and Mumbai Regional Office [MRO] Nariman Point, Bank network is comprising of Cisco switches

B. Network Equipment

The Bank's Network comprises of following number of network equipment [mostly comprising of Cisco make] at each location:

Location	AP	ROUTER	SWITCH	WLC	Grand Total
AHRO			2		2
BRO	1		6		7
CHRO			3		3
CRO	5		3	1	9
GRO			2		2
HO	14	1	40	1	56
HRO	5		3		8
KRO	3		8	1	12
NDO	12		16		28
NDRO	6		3	1	10
PRO	1		3	1	5
MRO	1		6		7
Grand Total	48	1	95	5	149

Objective

- EXIM BANK intends to engage reputed Service Provider for following major activities:
 - Providing Networking equipment as per Bill of Material with back-to-back OEM support services.
 - Upgradation cum Implementation, integration & configuration of new equipment as per scope of work.
 - Network Tuning & On-call onsite Network support services as per terms of contract.
- This service includes network designing, providing all related network hardware, installation, configuration, hardening, maintenance support, integration with LAN/WAN, migration, training etc., with SLA binding the Bidder and service quality commitments.
- The vendor will review existing EXIM BANK LAN configurations for performance issues and plug the gaps if any.

- The period of contract will be for 3 years and can be extended further 2 years based on performance of the bidder.
- The selected Bidders to undertake installation, configuration, maintenance & support of Network equipment procured through this RFP.
- The selected Bidder to provide equipment at the contracted rate within 1 year after award of contract for any additional requirement as per terms of RFP.
- The selected Bidder to execute activities related to network tuning during its implementation & configuration so that EXIM BANK network is free from performance issues.
- The purpose behind issuing this RFP is to invite technical and commercial bids for selection of service provider for providing Network equipment, its implementation and support service as defined in this document.
- It may also be noted that all the activities in the IT operation are subject to audit /inspection by Security Auditors. Selected Bidder must take same into consideration while delivering the desired services.

SCOPE OF WORK

a. Implementation, configuration & commissioning of network equipments

This includes network designing, providing network hardware, installation, configuration, hardening, maintenance support, integration with LAN/WAN, training etc., with SLA binding the service provider to uptime and application/service quality commitments.

- i. Bidder will provide detailed implementation plan based on existing network structure of EXIM BANK and proposed requirement.
- ii. Bidder will ensure that the new network hardware is seamlessly integrated to existing hardware where the existing equipment is being used. Bidder will install and configure all active and passive components for this upgradation.
- iii. Bidder will re-configure existing devices, if required, so that same are integrated with new network structure. Bidder will configure new devices based on existing access control list of existing firewall routers/network devices. While doing so, Bidder will tune the ACLs in a way to enhance network through put, removal of redundant rules based on best security practices.
- iv. Bidder to ensure that all devices as per BOM of this RFP are IPv6 compliant.
- v. Bidder will take care of all IP addressing or similar issues arising at the time of integration and should also ensure that the existing systems run smoothly.
- vi. Bidder will recommend and configure the VLANs in consultation with the Bank to create an efficient LAN. Access Layer aggregation & configuration will be carried out by the bidder,
- vii. Bidder will be responsible for inter/intra rack connectivity to establish high availability of core network and application servers/storage etc.
- viii. Bidder will study the project & implementations requirements and submit the detailed plan of transition along with impact and roll back plan, to ensure that downtime is minimum while transitioning from old network to new network.

- ix. Bidder will take up with third party vendors during migration and setting up of existing network at revamped DC location, however Bank will provide FM support to facilitate the same.
- x. Bidder will ensure that the new network structure is setup as per proposed network structure described in this RFP, however small changes, if required at the time of implementation will be executed in consultation with the Bank. Vendor will be responsible to carry out such changes/configurations.
- xi. Bidder will provide all patches and updates during the duration of the contract
- xii. Integration of supplied network devices with existing NMS solution [SolarWinds].
- xiii. Wireless Lan Setup with access control for authorised devices, guest devices
- xiv. Bank is also connected over INFINET network; Bidder will ensure smooth switching of the same to new data center location with minimum downtime. In-house support will be provided during such transition however the same will be incorporated in the detailed plan, as above.
- xv. **Key technical requirement and configuration:**

a) Network:

1. Configuration & integration of Fibre Multimode OM3 based 6 core backbone networks to ensure Core network connectivity (DC [24th floor] to floors [7,11,20-25] and the Arcade) in redundant manner to ensure high availability (HA) at Head Office.
2. Access layer reachability online-rate Gigabit solution with resilient connectivity.
3. Setting up of Aggregation points at designated area on each floor by way of Access Switches in HA mode.
4. Setting up of Core Aggregation points by way of Core Switches in DC in HA mode.
5. Setting up of redundant reachability for DMZ hosted public

- facing services and two & fro Internet traffic through Internet Routers in HA mode.
6. Setting of Wireless LAN with sufficient security provisions as detailed in this RFP.
 7. Segregation of DC centric traffic from inside and outside network. MPLS and Internet are considered as the outside network for this understanding.
 8. Setting up management layer for easy management, maintenance and troubleshooting of Network & Equipment.
 9. Bank is setting up redundant network path for each wing which will be originating from each core switch. Each such path will separately start from the core switch-1 and core switch-2 i.e. two fiber cables (6-core OM3) originating from each of the core switch and terminating separately at each wing at every floor. Bidder to ensure the configuration the core and access layer to achieve the redundancy.
 10. Each network aggregation rack will have two fiber drops, one from each core switch.
 11. Bidder will configure the network to ensure that fiber redundancy mechanism will provide highly available backbone, providing path protection, high throughput and high uptime at the same time
 12. Aggregated backbone cables shall terminate on core switches inside the Data center Network rack.
 13. Proper testing of the same shall be carried out after installation and setup. Requisite standard certificate in this respect will be provided by the vendor.

b) Transition Support

During the acceptance test to be conducted by the Bank, the Bidder to provide expert personnel at the site for providing transition support to complete the acceptance testing.

c) Shifting of equipment within premises/office

For shifting of equipment/lines within the premises, vendor shall depute the concerned engineer/official within 24 hrs from the

time of reporting of such requirement by the Bank. This is to enable smooth transition of network equipment and to ensure proper functioning of network connectivity at the new place of installation, in coordination with Bank's engineer/officials. Such shifting of equipment within premises/office shall be done at no cost to bank, whatsoever.

d) Maintenance Services

1. The Bank has its IT team at DC, Mumbai for monitoring and Liaisoning with service provider for network related issues. The Bank IT team will be single point of contact with the Bidder team for all service-related issues.
2. The bidder to provide network engineer for a period of 90 days from the date of sign-off for smooth hand-holding and handling/stabilization of teething issues
3. The Bidder to provide details of one designated contact person with whom the Bank can follow-up in case of outage/emergencies.

e) Site Preparation and Installation

The Bidder to perform site inspection to verify the appropriateness of the sites before installation / commissioning of the network.

f) Audit Observations and Compliance

Bank is subjected to various audits [internal / statutory / RBI etc.]. In the event of any observation by the audit regarding security, access control to routers etc., of Network, the same will be intimated to the Bidder. The Bidder to assist the Bank for compliance of the same.

g) Training

The Bidder to provide complete training on advanced routing and switching to the network administrators of the Bank [Four

persons]. The training shall be provided at HO location. The training will be completed within 5 working days on a mutually agreed date, post commissioning of services.

xvi. Broad Deliverables:

1. Removal of present obsolete network equipment and implementation of enhanced secured network structure.
2. Setup of a Tier-II architecture with core switches and next generation firewalls taking the center stage.
3. Upgradation of network backbone from present unstructured manner/raiser cables to structured fiber backbone.
4. Achievement of high performance active and passive network and removal of existing throughput limitations.
5. Secured Wireless-LAN setup at prescribed locations.
6. High availability of network while reaching server applications and services from inside or outside.
7. QoS controls to allow for expansion of VOIP/VC capabilities
8. Support for full video-streaming and video-distribution over the LAN
9. End to end IPv6 ready network infrastructure.
10. Enhanced and centralized visibility and manageability.
11. All proposed switch/equipment should support Dynamic Hardware Forwarding table allocation or Dual IP stack for easy of Ipv4 to Ipv6 migration.

Technical Score Mark Distributions [Scoring Model]

Maximum Points 100

Criteria	Criteria Points	(Max Marks)
1. List of Clients where similar Network equipment, installation (only at DC/DR site) and support services has been provided. (contracts with minimum order value of Rs 50 Lac will be considered for points award)		Max Marks 25
<ul style="list-style-type: none"> • For more than 5 Companies • For more than 3 and less than or equal to 5 companies • For more than 1 and less than or equal to 3 in Govt. Sector / • For less than 2 Companies 	25 15 10 00	
2. Satisfactory Services Certificate		Max Marks 20
<ul style="list-style-type: none"> • Satisfactory Services Certificate by ≥ 4 Clients • Satisfactory Services Certificate by ≥ 2 Clients • Satisfactory Services Certificate by ≤ 1 Clients 	20 10 00	
3. Track of being in the Business [providing Data Centre Network equipment (such as firewall & core switches), solution and services]		Max Marks 10
<ul style="list-style-type: none"> • Being in the Business for at least 8 years • Being in the Business for at least 5 years • Less than 5 years 	10 05 00	
4. CISCO Certified Engineers (CCNA/CCNP) on payroll		Max Marks 20
<ul style="list-style-type: none"> • > 5 Certified Engineers • >3 and ≤ 5 Certified Engineers • ≤ 3 Certified Engineers 	20 10 0	
5. ISO Certifications (Active & valid) (Both ISO 27001:2005 and ISO 9001:2005))		Max Marks 10
a) If Yes	10	
b) If No	0	

6. Technical & Qualified Manpower (Minimum Qualification: Degree/Diploma in engineering or its equivalent with minimum of 3 years work experience in the field of network related projects.)			Max Marks 15
	> 15 & above Experienced Technical & Qualified Manpower	15	
	> 10 and <=15 Experienced Technical & Qualified Manpower	05	
	<=10 Experienced Technical & Qualified Manpower	0	

Note:

- i. Bidders have to provide copies of supporting documents/certifications against each criterion mentioned above, without which bid may be rejected.
- ii. The minimum qualification score for the Technical Bids would be 80 (cut-off marks) out of Total 100 marks (Including marks for presentation).

Evaluation of Bids

The objective of evaluation methodology is to facilitate the selection of the technically superior solution/vendor at optimal cost.

The Bank reserves the right to modify the evaluation process at any time during the Tender process (before submission of technical and commercial responses by the prospective bidder), without assigning any reason, whatsoever, and without any requirement of intimating the Bidders of any such change.

Any time during the process of evaluation the Bank may seek specific clarifications from any or all the Bidder [Service Provider].

It may please be noted that EXIM BANK reserves the right to reject any proposal in case same is found incomplete or not submitted in the specified format given in this RFP document.

The evaluation process of the bids proposed to be adopted by the Bank is indicated below. The purpose of it is only to provide the Bidder an idea of the evaluation process that the Bank may adopt.

The details of 'Eligibility Criteria of the Bidder', provided by the vendor in its response to this RFP, will be evaluated first, based on the criteria described in Annexure-V.

The technical and commercial responses to this RFP will be considered further only for those vendors who meet the Eligibility Criteria.

Technical Evaluation

- i. Eligibility Criteria bids received from the Bidder will be opened in the presence of representatives of the bidders who choose to be present as per the schedule notified by the Bank. A detailed analysis will be subsequently carried out by the Bank. Based on responses to 'Eligibility Criteria', Bidder will be short listed for technical evaluation further.
- ii. The technical bid will be analysed and evaluated, based on which the Technical Score (TS) shall be assigned to each bid. Technical Bids receiving a TS greater than or equal to a score of 80 (cut-off marks) will be eligible for consideration in the subsequent round.

Financial Evaluation

The Financial Bid of those Bidders who have been found to be technically eligible will be opened. The Financial bids of ineligible bidders will not be opened.

The Financial Bids shall be opened in the presence of representatives of technically eligible Bidders, who may like to be present. The Bank shall inform the date, place and time for opening of the Financial Bid.

Evaluation and Comparison of Bids

75 % weightage will be awarded for Technical Evaluation and 25 % weightage will be awarded for Financial Evaluation.

Technical Bid will be assigned a Technical score (Ts) out of a maximum of 100 points, as per the **Scoring Model** provided in the previous section.

The commercial scores would be normalized on a scale of 100, with lowest score being normalized to 100 and the rest being awarded on a pro-rata basis. Such normalized scores would be considered for the purpose of QCBS based evaluation, explained in section below.

Final Evaluation Criteria - Quality and Cost based selection (QCBS)

The individual Bidder's commercial scores (CS) are normalized as per the formula below:

$$Fn = F_{min}/F_b * 100 \text{ (rounded off to 2 decimal places)}$$

Where,

Fn= Normalized commercial score for the Bidder under consideration

Fb= Absolute financial quote for the Bidder under consideration

Fmin= Minimum absolute financial quote

$$\text{Composite Score (S)} = Ts * 0.75 + Fn * 0.25$$

The Bidder with the highest Composite Score(S) would be awarded the contract.

INSTRUCTIONS TO BIDDERS

1.0	Tender Document
	The tender document will be made available at no cost on EXIM Bank's website https://www.eximbankindia.in
1.0	Location
	Export-Import Bank of India, 21st Floor, Centre One Building, World Trade Center, Cuffe Parade, Mumbai 400 005 and Regional Offices in pan India
2.0	Tenderers must get acquainted with the proposed work, specifications, conditions of contract and other conditions carefully before tendering. The Tenderer shall email 2 day before the pre-bid meeting (Pre-bid Meeting – July 23, 11:00 AM). No request of any change in conditions shall be entertained after pre bid date of the tender.
3.0	Any printing or typographical errors /omission in tender document shall be referred to EXIM Bank and their interpretation regarding correction shall be final and binding on Service Provider.
4.0	All costs and expenses incurred by respondents in any way associated with the development, preparation, and submission of responses, including but not limited to; the attendance at meetings, discussions, demonstrations, etc. and providing any additional information required by the Bank, will be borne entirely and exclusively by the Respondent.
5.0	Respondents should provide details of their contact person, telephone, fax, email and full address(s) to ensure that replies to RFP could be conveyed promptly.
6.0	Transfer of Tender Documents
	Transfer of tender documents purchased/ downloaded by one intending Bidder to another is not permitted
7.0	Contract
	<ul style="list-style-type: none"> a) The bidder shall not assign or sub-let his contract or any substantial part thereof to any other bidder. b) The Supplier/ Selected Bidder shall not use any documents, data, and other information received from the Purchaser for any purpose other than the design, procurement, or other work and services required for the performance of the Contract
8.0	Amendment to the bidding document
	<ul style="list-style-type: none"> • At any time prior to the deadline for submission of Bids, the Bank,

	<p>for any reason, may modify the Bidding Document, by amendment.</p> <ul style="list-style-type: none"> • The amendment will be posted on Banks website eximbankindia.in or Bank's e-Procurement portal • All Bidders must ensure that all amendments/enhancements (if any) in the RFP have been considered by them before submitting the bid. Bank will not have any responsibility in case some omission is done by any bidder. • The bank at its discretion may extend the deadline for the submission of Bids. • The Bank shall not be liable for any communication gap. Further the Bank reserve the right to scrap the RFP or drop the tendering process at any stage without assigning any reason.
9.0	Bid Currency
	Bids in response to this RFP to be quoted in Indian Rupee (INR) only.
10.0	Obligations of Successful Bidder
	<p>a. The successful bidder has to supply all the components, services and licenses to make solution complete.</p>
	<p>b. The successful bidder shall deploy their own trained and experienced engineers for implementing, managing and maintaining the system.</p>
	<p>c. Whenever any new threats / vulnerabilities become public, the bidder/successful bidder shall bring this to the notice of the Bank immediately and help/guide the Bank in plugging the same. Once the call has been attended, successful bidder engineers shall put their maximum efforts and deploy their best resources to resolve all calls at the earliest possible time frame at all locations and ensure appropriate uptime.</p> <p>d. The bidder/successful bidder to ensure that during implementation of complete, the critical services hosted at EXIM BANK shall not face any downtime due to security breach, security incident, improper configuration of security units/ appliances/ components</p>
11.0	<p>All the hardware equipment for providing the intended implementation & services will be covered by a comprehensive on-site OEM warranty of 3 years from the date of installation. This includes software/IOS updates as applicable. The same shall be borne & managed by Bidder only.</p> <p>All the Software Components will be covered by a comprehensive OEM</p>

	<p>Subscription of 3 year from the date of installation, as applicable.</p> <p>In case the equipment is to be imported, the vendor is required to do and complete all such processes without involving EXIM BANK in any manner at any stage. It will be the responsibility of the vendor to abide by all statutory requirements like payment of all taxes, duties etc., without any reference to the Bank. The Bank accepts no responsibility or liability in this regard.</p>
12.0	Signing of the contract
	<p>a. The successful Bidder may be required to execute a non-disclosure agreement (NDA) with Exim Bank within 30 days from the date of receipt of the notice of acceptance of tender. In the event of failure on the part of the successful Bidder to sign the agreement in the above- stipulated period, the EXIM Bank may cancel the order.</p>
	<p>b. Until the Agreement is formally signed, the Work Order / Letter of Acceptance of Tender issued to the successful Bidder and accepted by him may be operative and binding on the EXIM Bank of India and the Service Provider.</p>
13.0	Performance Guarantee
	<ul style="list-style-type: none"> The selected Bidder will be required to provide a 10% value of the total cost of project as Performance Guarantee, in the form of bank guarantee from a scheduled commercial bank. The performance guarantee should be valid till at least three months' period beyond the expiry of the contract period of 3 years.
14.0	Implementation schedule
	<ul style="list-style-type: none"> Bidder to submit the detailed implementation plan in GANTT chart format with clear indication of activities with time lines. Billing cycle will commence after successful completion of acceptance. The date of sign-off shall be treated as the start of date of billing cycle and renewal thereafter. All cost towards providing temporary connectivity has to be borne by the Bidder [Service Provider]. The selected vendor will conduct Network Check cum Tuning on quarterly basis as an ongoing activity during the terms of contract. Vendor will submit the report to this effect on quarterly basis. An acceptance to this effect i.e. Sign off by the Bank will mark the completion of this project.

15.0	Period of Validity of Bids
	<ul style="list-style-type: none"> Prices and other terms offered by Bidders must be valid for an acceptance period of 1 year from the date of submission. In exceptional circumstances the Bank may solicit the Bidders consent to an extension of the period of validity. The request and response thereto shall be made in writing.
16.0	On acceptance of the tender, the name of the accredited representatives of the Bidder who would be responsible for taking instructions from EXIM Bank shall be mentioned by the Bidder.
17.0	If so, decided EXIM Bank reserves the right to appoint PMC (Project Management Consultant) or any other agency to get the quality of works checked, measurements recorded, including certification of bills etc.
18.0	The EXIM Bank has the right to reduce or increase the scope of work. The Bank may give 3 months' notice period for termination of contract if service is not satisfactory to the Bank.
19.0	Notices to local bodies
	The Bidder / Service Provider shall comply with and give all notices required under any law, rule, regulations or bye laws of parliament, state legislature or local authority relating to works.
20.0	Site Visit
	Intending tenderer shall visit the site and make himself thoroughly acquainted with the site, requirements, facilities etc. The successful bidder will not be entitled to any claim of compensation for difficulties faced/losses incurred on account of site condition which existed before/after commencement of work.
	The Bidder is expected to examine all instructions, forms, terms and specifications in the bidding documents. Failure to furnish all information required by the bidding documents may result in the rejection of its bid and will be at the bidder's own risk. Bidder, at its will, may send the concerned officials (not more than 2) for site visit during office working hours before last date of submission of tender bid.
21.0	Revelation of Prices
	The prices in any form or by any reasons should not be disclosed in the technical or other parts of the bid except in the commercial bid. Failure to do so will make the bid liable to be rejected.
22.0	Local conditions
	The bidder must acquaint himself with the local conditions and factors, which may have any effect on the performance of the contract and / or the

	cost.
23.0	Contacting the Bank
	Bidder shall not contact the Bank on any matter relating to its Bid, from the time of opening of Bid to the time a communication in writing about its qualification or otherwise received from the Bank. Any effort by the Bidder to influence the Bank in its decisions on Bid evaluation, Bid comparison may result in rejection of the Bid.
24.0	Manuals and Drawings
	The bidder shall provide complete technical and other documentation/s for the equipment supplied along with the diagram(s) of the proposed solution. All the manuals shall be in English and the drawings should be clearly indicative of equipment supplied & solution proposed, as the case maybe.
25.0	Timely availability of Support Services
	The bidder should have proper and adequate support mechanism in place to provide all necessary support under this project. Bidder will provide escalation matrix to enable Bank to avail support services during the period of contract. Bidder will actively inform the Bank if there is change with regards to support contact numbers/personnel etc.
26.0	Payment Terms
	<ol style="list-style-type: none"> 1. Within 30 days 100% against delivery of hardware/Software and submission of PBG. 2. Passive work- 100% after project sign Off 3. Implementation Charges: 100% after project sign off 4. Vendor Support Charges: Half yearly advance basis except first year 1st support charges payment will be made after project sign off.

I/We hereby declare that I/We have read and understood the above instructions for the guidance of the Bidders.

Sign:

Date:

Place

E-TENDERING PROCESS COMPLIANCE STATEMENT

The following terms and conditions are deemed as accepted by you for participation in the bid event (Tender Ref: **EXIM/RFP/2021-22/11**)

1. The price once submitted cannot be changed.
2. Technical and other non-commercial queries (not impacting price) can be routed to the respective contact personnel of the EXIM Bank indicated in the tender document. Bidding process related queries could be addressed to M/s E-Procurement Technologies Ltd personnel indicated in the tender document.
3. Inability to bid due to glitch in telephone lines, Internet response issues, software or hardware hangs will not be the responsibility of M/s E-Procurement Technologies Ltd or the EXIM Bank. However, M/s E-Procurement Technologies Ltd, shall make every effort to ensure availability of technology resources to enable continuous bidding.
4. M/s E-Procurement Technologies Ltd does not take responsibility beyond the bid event. Order finalization and post order activities would be transacted directly between bidder and the EXIM bank.
5. Bids once made cannot be withdrawn or modified under any circumstances.
6. The EXIM Bank reserves the right to extend or reschedule or annul the e-tender process.
7. The bidders are advised to visit for any corrigendum etc.

I / We have read, understood and agree to abide by the e-tendering process compliance statement.

Date:

Organization Name:

Designation:

UNDERTAKING FROM THE BIDDER

(To be submitted on Contractor's own Letterhead)

To,

Mr. Kiran Patil
Asst General Manager,
Export- Import Bank of India,
21st Floor, Centre One, World Trade Centre,
Cuffe Parade, Mumbai 400 005

Dear Sir,

Ref: Network Upgradation and Services at Export Import Bank of India

Ref. No: EXIM/RFP/2021-22/11

I / we further agree to execute and complete the work within the time frame stipulated in the tender scope of document. I / we agree not to employ Sub Service Providers without the prior approval of the EXIM Bank.

I / We agree to pay Sales Tax, Works Contract Tax, Excise Tax, octroi, LBT, VAT, GST, Duties, all Royalties and all other applicable taxes prevailing and be levied from time to time on such items for which the same are liable and the rates quoted by me/us are Exclusive of the same.

I / we understand that you are not bound to accept the lowest tender or bound to assign any reasons for rejecting our tender. We unconditionally agree Exim Bank's preconditions as stipulated in the tender documents and empanelment process.

I / We agree that in case of my/our failure to execute work in accordance with the specifications and instructions received from the Exim Bank, during the course of the work, Exim Bank reserves the right to terminate my contract.

Yours truly,

Name:

Designation:

Seal:

SELF - DECLARATION FOR COMPLIANCE

(On Company Letterhead)

I **< Name >** working as **< Designation >** in **< M/s. Company Name >** hereby declare that I am entrusted with the responsibility of ensuring compliance with various laws applicable to the company in the Administration of business and affairs of the company. After having examined and considered all relevant information and based on the information furnished by the concerned officers, I, do hereby certify that;

1. My company complied with all applicable laws, enactments, orders, rules, regulations, and other statutory requirements of the Central Govt. Of India, State Govt. and other statutory and local authorities concerning the business and affairs of the company.
2. Paid all applicable statutory dues on due dates.
3. Maintain proper registers, records, documents, and books and filed proper returns, forms and statements and furnished necessary particulars to the relevant authorities.
4. Not done or committed any act or entered any transactions in violation of any statutory provisions.
5. My company shall strictly follow and complied to Export Import Bank of India's policies, procedures, and security measures during contract period.
6. My company will produce all documents for verification process as per Exim Bank's requirement and various audit compliance.

Date:

Authorised Signatory Name:

Place:

Designation:

Company Seal:

ANNEXURE V

ELIGIBILITY CRITERIA OF THE BIDDER

Following format has to be filled by the Bidder and has to be submitted along with Technical bid and relevant documentary proof.

Sr. No.	Criteria	Bidder Response	Relevant Documentary proof
1.	The Bidder should preferably be a Firm / Company / Public Sector undertaking / Govt. Company incorporated in India. Copy of registration certificate to be enclosed.		
2.	The respondent should be in business of providing network equipment & services for at least five years as on the date of this tender. Order copies to be submitted as documentary proof.		
3.	Bidder should have positive net worth during last three financial years ending 31/03/2020. Bidder has to compulsorily submit audited financial statement for all the applicable three years.		
4.	The respondent should provide Manufacturer Authorization Form from the respective OEM(s) of all proposed Network Equipment.		
5.	The bidder must be Gold / Premier partner with OEM: Cisco for a minimum period of last 2 years as on the date of submission of bid.		
6.	The bidder must have experience of having successful implemented similar Network equipment/solution (Enterprise & Core Switches) during		

	last 3 financial years ending 31.03.2021, with order values not less than 50 Lakh. Details of customers and copy of work order and signoff to be provided.		
7.	The bidder shall have at least > 3 Cisco certified CCNA engineers & at-least 2 CISCO Certified CCNP engineers on its payroll. Declaration from bidder and requisite certificate in the name of employees to be shared.		
8.	Bidder must be having its own Toll Free number and dedicated service support center setup in Mumbai with skilled resources, from where this project will be managed, monitored & support services will be provided.		
9.	The bidder shall not be under a Declaration of Ineligibility for corruptor fraudulent practices or blacklisted in any Central/ State Government or PSU at the time of submission of bids. Bidder to submit a declaration in this regard duly signed by the authorized signatory of the bidder.		

Place:

Date:

Name and Signature with Seal

NOTE	<ol style="list-style-type: none"> 1. Bidder response should be complete; Yes/No answer is not acceptable. 2. Documentary proof, sealed and signed by authorized signatory, must be submitted 3. Details of clients and relevant contact details are mandatory. Bidders may take necessary approval of the clients in advance before submission of related information. EXIM Bank will not make any separate request for submission of such information. 4. Proposal of the bidders are liable to be rejected in case of incomplete information or wrong information or non-submission of documentary proof.
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BILL OF MATERIAL**Part A:****A1. Head Office and MRO**

Line Number	Part Number	Description	Service Duration (Months)	Qty
1.0	C9115AXI-D	Cisco Catalyst 9115AX Series	---	91
1.0.1	CON-SNT-D9115AXI	SNTC-8X5XNBD Cisco Catalyst 9115AX Series	36	91
1.1	NETWORK-PNP-LIC	Network Plug-n-Play Connect for zero-touch device deployment	---	91
1.2	SW9115AX-CAPWAP-K9	Capwap software for Catalyst 9115AX	---	91
1.3	AIR-AP-BRACKET-1	802.11 AP Low Profile Mounting Bracket (Default)	---	91
1.4	AIR-AP-T-RAIL-R	Ceiling Grid Clip for APs & Cellular Gateways-Recessed	---	91
1.5	C9115AX-DNA-OPTOUT	CISCO DNA SUBSCRIPTION OPTOUT for C9115AX	---	91
1.6	C9115AXI-SINGLE	C9115AXI SINGLEPACK OPTION	---	91
1.7	C9115-OVER	C9115AX OVER OPTION	---	91
2.0	AIR-DNA	CISCO DNA for Wireless - CHOOSE ONLY QTY 1 HERE	---	150
2.0.1	AIR-DNA-TRK-3Y	CISCO DNA Wireless Term Tracker 3Y	36	150
2.1	PI-LFAS-AP-T	Prime AP Term Licenses	---	150
2.1.0.1	PI-LFAS-AP-T-3Y	PI Dev Lic for Lifecycle & Assurance Term 3Y	36	150
2.2	AIR-DNA-A-T	Wireless Cisco DNA On-Prem Advantage, Term, Tracker Lic	---	150
2.2.0.1	AIR-DNA-A-T-3Y	Wireless Cisco DNA On-Prem Advantage, 3Y Term, Tracker Lic	36	150
2.3	AIR-DNA-NWSTACK-A	AIR CISCO DNA Perpetual Network Stack	---	150
2.4	D-DNAS-EXT-T	Cisco DNA Spaces Extend Option for Cisco DNA	---	150
2.4.0.1	D-DNAS-EXT-3Y	Cisco DNA Spaces Extend Option for Cisco DNA 3Y	36	150
2.5	AIR-DNA-A	Wireless Cisco DNA On-Prem Advantage, Term Lic	---	150
2.5.0.1	AIR-DNA-A-3Y	Wireless Cisco DNA On-Prem Advantage, 3Y Term Lic	36	150
2.6	MSE-WIPS-MM-T	1 AP WIPS Monitor Mode license	---	150
2.6.0.1	MSE-WIPS-T-3Y	MSE WIPS Tracker Term 3Y	36	150
3.0	R-ISE-VMS-K9=	Cisco ISE Virtual Machine Small	---	1
3.0.1	CON-ECMU-RISEV9SM	SWSS UPGRADES Cisco ISE Virtual Machine Small	36	1
4.0	L-ISE-BSE-PLIC	Cisco ISE Base License	---	1
4.1	L-ISE-BSE-P4	Cisco ISE Base License - Sessions 1000 to 2499	---	2000
5.0	L-ISE-PLS-LIC=	Cisco ISE Plus License	---	2000

5.0.1	L-ISE-PLS-3Y-S4	Cisco ISE Plus License, 3Y, 1000 - 2499 Sessions	36	2000
6.0	L-ISE-APX-LIC=	Cisco ISE Apex License	---	2000
6.0.1	L-ISE-APX-3Y-S4	Cisco ISE Apex License, 3Y, 1000 - 2499 Sessions	36	2000
7.0	L-ISE-TACACS-ND=	Cisco ISE Device Admin Node License	---	2
8.0	C9200L-48T-4X-E	Catalyst 9200L 48-port data, 4 x 10G ,Network Essentials	---	24
8.0.1	CON-SNT-C920L4XE	SNTC-8X5XNBD Catalyst 9200L 48-port data, 4 x 10G ,Ne	36	24
8.1	C9200L-NW-E-48	C9200L Network Essentials, 48-port license	---	24
8.2	CAB-TA-IN	India AC Type A Power Cable	---	24
8.3	PWR-C5-BLANK	Config 5 Power Supply Blank	---	24
8.4	C9200L-DNA-E-48	C9200L Cisco DNA Essentials, 48-port Term license	---	24
8.4.0.1	C9200L-DNA-E-48-3Y	C9200L Cisco DNA Essentials, 48-port, 3 Year Term license	36	24
8.5	C9200L-STACK-KIT	Cisco Catalyst 9200L Stack Module	---	24
8.6	C9200-STACK	Catalyst 9200 Stack Module	---	48
8.7	STACK-T4-50CM	50CM Type 4 Stacking Cable	---	24
8.8	NETWORK-PNP-LIC	Network Plug-n-Play Connect for zero-touch device deployment	---	24
9.0	C9200L-48P-4X-E	Catalyst 9200L 48-port PoE+, 4 x 10G, Network Essentials	---	24
9.0.1	CON-SNT-C9200L4X	SNTC-8X5XNBD Catalyst 9200L 48-port PoE+, 4 x 10G, Ne	36	24
9.1	C9200L-NW-E-48	C9200L Network Essentials, 48-port license	---	24
9.2	CAB-TA-IN	India AC Type A Power Cable	---	24
9.3	PWR-C5-BLANK	Config 5 Power Supply Blank	---	24
9.4	C9200L-DNA-E-48	C9200L Cisco DNA Essentials, 48-port Term license	---	24
9.4.0.1	C9200L-DNA-E-48-3Y	C9200L Cisco DNA Essentials, 48-port, 3 Year Term license	36	24
9.5	C9200L-STACK-KIT	Cisco Catalyst 9200L Stack Module	---	24
9.6	C9200-STACK	Catalyst 9200 Stack Module	---	48
9.7	STACK-T4-50CM	50CM Type 4 Stacking Cable	---	24
9.8	NETWORK-PNP-LIC	Network Plug-n-Play Connect for zero-touch device deployment	---	24
10.0	SFP-10G-SR=	10GBASE-SR SFP Module	---	70
11.0	C1000-48T-4G-L	Catalyst 1000 48port GE, 4x1G SFP	---	3
11.0.1	CON-SNT-C10T48GL	SNTC-8X5XNBD Catalyst 1000 48port GE, 4x1G SFP, LANBa	36	3
11.1	CAB-IND-10A	10A Power cable for India	---	3
11.2	PWR-CLP	Power Retainer Clip For 3560-C, 2960-L & C1000 Switches	---	3
12.0	C1000-48FP-4G-L	Catalyst 1000 48port GE, Full POE, 4x1G SFP	---	2
12.0.1	CON-SNT-C1048LGF	SNTC-8X5XNBD Catalyst 1000 48port GE, Full POE, 4x1G	36	2
12.1	CAB-IND-10A	10A Power cable for India	---	2
12.2	PWR-CLP	Power Retainer Clip For 3560-C, 2960-L & C1000 Switches	---	2

HO - Wireless Controller				
13.0	C9800-L-F-K9	Cisco Catalyst 9800-L Wireless Controller_Fiber Uplink	---	1
13.0.1	CON-SNT-C9800LFL	SNTC-8X5XNBD Cisco Catalyst 9800-L Wireless Controller	36	1
13.1	LIC-C9800-DTLS-K9	Cisco Catalyst 9800 Series Wireless Controller DTLS License	---	1
13.2	C9800-AC-110W	Cisco Catalyst 9800 L Wireless Controller Power Supply	---	1
13.3	NETWORK-PNP-LIC	Network Plug-n-Play Connect for zero-touch device deployment	---	1
13.4	CAB-AC-C5-IND	AC Power Cord, Type C5, India	---	1
13.5	SC9800LK9-173	Cisco Catalyst 9800-L Wireless Controller	---	1
HO - TOR Switch				
14.0	N9K-C93108TC-FX	Nexus 9300 with 48p 10G-T, 6p 100G QSFP28	---	1
14.0.1	CON-SNT-N93TCFX	SNTC-8X5XNBD Nexus 9300 with 48p	36	1
14.1	MODE-NXOS	Dummy PID for mode selection	---	1
14.2	NXK-AF-PE	Dummy PID for Airflow Selection Port-side Exhaust	---	1
14.3	NXOS-10.1.1	Nexus 9500, 9300, 3000 Base NX-OS Software Rel10.1.1(32-bit)	---	1
14.4	NXK-ACC-KIT-1RU	Nexus 3K/9K Fixed Accessory Kit, 1RU front and rear removal	---	1
14.5	NXA-PAC-500W-PE	Nexus NEBs AC 500W PSU - Port Side Exhaust	---	2
14.6	CAB-IND-10A	10A Power cable for India	---	2
14.7	NXA-FAN-30CFM-F	Nexus Fan, 30CFM, port side exhaust airflow	---	4
14.8	C1-SUBS-OPTOUT	OPT OUT FOR "Default" DCN Subscription Selection	---	1
15.0	NXOS-ES-XF=	NX-OS Essentials license for Nexus 9300 (10G+) Platforms	---	1
15.0.1	CON-ECMU-N9SWESXF	SWSS UPGRADES NX-OS Essentials license for Nexus 9300	36	1
16.0	QSFP-100G-SM-SR=	100GBASE CWDM4 Lite QSFP Transceiver, 2km over SMF, 10-60C	---	4

A2. Bengaluru Disaster Recovery Site:

Line Number	Part Number	Description	Service Duration (Months)	Qty
BRO DRS				
1.0	C9200L-48T-4X-E	Catalyst 9200L 48-port data, 4 x 10G ,Network Essentials	---	5
1.0.1	CON-SNT-C920L4XE	SNTC-8X5XNBD Catalyst 9200L 48-port data, 4 x 10G ,Ne	36	5
1.1	C9200L-NW-E-48	C9200L Network Essentials, 48-port license	---	5
1.2	CAB-TA-IN	India AC Type A Power Cable	---	5
1.3	PWR-C5-BLANK	Config 5 Power Supply Blank	---	5

1.4	C9200L-DNA-E-48	C9200L Cisco DNA Essentials, 48-port Term license	---	5
1.4.1	C9200L-DNA-E-48-3Y	C9200L Cisco DNA Essentials, 48-port, 3 Year Term license	36	5
1.5	C9200L-STACK-KIT	Cisco Catalyst 9200L Stack Module	---	5
1.6	C9200-STACK	Catalyst 9200 Stack Module	---	10
1.7	STACK-T4-50CM	50CM Type 4 Stacking Cable	---	5
1.8	NETWORK-PNP-LIC	Network Plug-n-Play Connect for zero-touch device deployment	---	5
2.0	SFP-10G-SR=	10GBASE-SR SFP Module	---	10
BRO Campus				
3.0	C1000-24T-4G-L	Catalyst 1000 24port GE, 4x1G SFP	---	1
3.0.1	CON-SNT-C1024TGL	SNTC-8X5XNBD Catalyst 1000 24port GE, 4x1G SFP, LANBa	36	1
3.1	CAB-IND-10A	10A Power cable for India	---	1
3.2	PWR-CLP	Power Retainer Clip For 3560-C, 2960-L & C1000 Switches	---	1
4.0	C1000-24P-4G-L	Catalyst 1000 24port GE, POE, 4x1G SFP	---	1
4.0.1	CON-SNT-C10244LP	SNTC-8X5XNBD Catalyst 1000 24port GE, POE, 4x1G SFP	36	1
4.1	CAB-IND-10A	10A Power cable for India	---	1
4.2	PWR-CLP	Power Retainer Clip For 3560-C, 2960-L & C1000 Switches	---	1
4.3	Cat6A/7 Cable Box UTP 300 mtr.	Systemax / Commscope	---	2
BRO Wireless Controller				
5.0	C9800-L-F-K9	Cisco Catalyst 9800-L Wireless Controller_Fiber Uplink	---	1
5.0.1	CON-SNT-C9800LFL	SNTC-8X5XNBD Cisco Catalyst 9800-L Wireless Controlle	36	1
5.1	LIC-C9800-DTLS-K9	Cisco Catalyst 9800 Series Wireless Controller DTLS License	---	1
5.2	C9800-AC-110W	Cisco Catalyst 9800 L Wireless Controller Power Supply	---	1
5.3	NETWORK-PNP-LIC	Network Plug-n-Play Connect for zero-touch device deployment	---	1
5.4	CAB-AC-C5-IND	AC Power Cord, Type C5, India	---	1
5.5	SC9800LK9-173	Cisco Catalyst 9800-L Wireless Controller	---	1

A3. Ahmedabad Regional Office (AhRO)

Line Number	Part Number	Description	Service Duration (Months)	Qty
AHRO				
1.0	C1000-24T-4G-L	Catalyst 1000 24port GE, 4x1G SFP	---	1
1.0.1	CON-SNT-C1024TGL	SNTC-8X5XNBD Catalyst 1000 24port GE, 4x1G SFP, LANBa	36	1
1.1	CAB-IND-10A	10A Power cable for India	---	1
1.2	PWR-CLP	Power Retainer Clip For 3560-C, 2960-L & C1000 Switches	---	1
2.0	C1000-24P-4G-L	Catalyst 1000 24port GE, POE, 4x1G SFP	---	1
2.0.1	CON-SNT-C10244LP	SNTC-8X5XNBD Catalyst 1000 24port GE, POE, 4x1G SFP	36	1
2.1	CAB-IND-10A	10A Power cable for India	---	1

2.2	PWR-CLP	Power Retainer Clip For 3560-C, 2960-L & C1000 Switches	---	1
2.3	Cat6A/7 Cable Box UTP 300 mtr.	Systimax / Commscope	---	1

A4. Chandigarh Regional Office :

Line Number	Part Number	Description	Service Duration (Months)	Qty
CRO				
1.0	C1000-24T-4G-L	Catalyst 1000 24port GE, 4x1G SFP	---	1
1.0.1	CON-SNT-C1024TGL	SNTC-8X5XNBD Catalyst 1000 24port GE, 4x1G SFP, LANBa	36	1
1.1	CAB-IND-10A	10A Power cable for India	---	1
1.2	PWR-CLP	Power Retainer Clip For 3560-C, 2960-L & C1000 Switches	---	1
2.0	C1000-24P-4G-L	Catalyst 1000 24port GE, POE, 4x1G SFP	---	1
2.0.1	CON-SNT-C10244LP	SNTC-8X5XNBD Catalyst 1000 24port GE, POE, 4x1G SFP	36	1
2.1	CAB-IND-10A	10A Power cable for India	---	1
2.2	PWR-CLP	Power Retainer Clip For 3560-C, 2960-L & C1000 Switches	---	1
2.3	Cat6A/7 Cable Box UTP 300 mtr.	Systimax / Commscope	---	1

A5. Chennai Regional Office :

Line Number	Part Number	Description	Service Duration (Months)	Qty
CHRO				
1.0	C1000-48T-4G-L	Catalyst 1000 48port GE, 4x1G SFP	---	2
1.0.1	CON-SNT-C10T48GL	SNTC-8X5XNBD Catalyst 1000 48port GE, 4x1G SFP, LANBa	36	2
1.1	CAB-IND-10A	10A Power cable for India	---	2
1.2	PWR-CLP	Power Retainer Clip For 3560-C, 2960-L & C1000 Switches	---	2
2.0	C1000-48FP-4G-L	Catalyst 1000 48port GE, Full POE, 4x1G SFP	---	1
2.0.1	CON-SNT-C1048LGF	SNTC-8X5XNBD Catalyst 1000 48port GE, Full POE, 4x1G	36	1
2.1	CAB-IND-10A	10A Power cable for India	---	1
2.2	PWR-CLP	Power Retainer Clip For 3560-C, 2960-L & C1000 Switches	---	1
2.3	Cat6A/7 Cable Box UTP 300 mtr.	Systimax / Commscope	---	1

A6. Guwahati Regional Office (GRO) :

Line Number	Part Number	Description	Service Duration (Months)	Qty
GRO				
1.0	C1000-24T-4G-L	Catalyst 1000 24port GE, 4x1G SFP	---	1
1.0.1	CON-SNT-C1024TGL	SNTC-8X5XNBD Catalyst 1000 24port GE, 4x1G SFP, LANBa	36	1

1.1	CAB-IND-10A	10A Power cable for India	---	1
1.2	PWR-CLP	Power Retainer Clip For 3560-C, 2960-L & C1000 Switches	---	1
2.0	C1000-24P-4G-L	Catalyst 1000 24port GE, POE, 4x1G SFP	---	1
2.0.1	CON-SNT-C10244LP	SNTC-8X5XNBD Catalyst 1000 24port GE, POE, 4x1G SFP	36	1
2.1	CAB-IND-10A	10A Power cable for India	---	1
2.2	PWR-CLP	Power Retainer Clip For 3560-C, 2960-L & C1000 Switches	---	1
2.3	Cat6A/7 Cable Box UTP 300 mtr.	Systimax / Commscope	---	1

A7. Hyderabad Regional Office (HRO) :

Line Number	Part Number	Description	Service Duration (Months)	Qty
HRO				
1.0	C1000-48T-4G-L	Catalyst 1000 48port GE, 4x1G SFP	---	2
1.0.1	CON-SNT-C10T48GL	SNTC-8X5XNBD Catalyst 1000 48port GE, 4x1G SFP, LANBa	36	2
1.1	CAB-IND-10A	10A Power cable for India	---	2
1.2	PWR-CLP	Power Retainer Clip For 3560-C, 2960-L & C1000 Switches	---	2
2.0	C1000-48FP-4G-L	Catalyst 1000 48port GE, Full POE, 4x1G SFP	---	1
2.0.1	CON-SNT-C1048LGF	SNTC-8X5XNBD Catalyst 1000 48port GE, Full POE, 4x1G	36	1
2.1	CAB-IND-10A	10A Power cable for India	---	1
2.2	PWR-CLP	Power Retainer Clip For 3560-C, 2960-L & C1000 Switches	---	1
2.3	Cat6A/7 Cable Box UTP 300 mtr.	Systimax / Commscope	---	2

A8. Kolkata Regional Office (KRO) :

Line Number	Part Number	Description	Service Duration (Months)	Qty
KRO				
1.0	C1000-48T-4G-L	Catalyst 1000 48port GE, 4x1G SFP	---	2
1.0.1	CON-SNT-C10T48GL	SNTC-8X5XNBD Catalyst 1000 48port GE, 4x1G SFP, LANBa	36	2
1.1	CAB-IND-10A	10A Power cable for India	---	2

1.2	PWR-CLP	Power Retainer Clip For 3560-C, 2960-L & C1000 Switches	---	2
2.0	C1000-48FP-4G-L	Catalyst 1000 48port GE, Full POE, 4x1G SFP	---	2
2.0.1	CON-SNT-C1048LGF	SNTC-8X5XNBD Catalyst 1000 48port GE, Full POE, 4x1G	36	2
2.1	CAB-IND-10A	10A Power cable for India	---	2
2.2	PWR-CLP	Power Retainer Clip For 3560-C, 2960-L & C1000 Switches	---	2
2.3	Cat6A/7 Cable Box UTP 300 mtr.	Systemax / Commscope	---	2

A9. New Delhi Office (NDO and NDRO) :

Line Number	Part Number	Description	Service Duration (Months)	Qty
NDO				
1.0	C9200L-48T-4X-E	Catalyst 9200L 48-port data, 4 x 10G ,Network Essentials	---	5
1.0.1	CON-SNT-C920L4XE	SNTC-8X5XNBD Catalyst 9200L 48-port data, 4 x 10G ,Ne	36	5
1.1	C9200L-NW-E-48	C9200L Network Essentials, 48-port license	---	5
1.2	CAB-TA-IN	India AC Type A Power Cable	---	5
1.3	PWR-C5-BLANK	Config 5 Power Supply Blank	---	5
1.4	C9200L-DNA-E-48	C9200L Cisco DNA Essentials, 48-port Term license	---	5
1.4.0.1	C9200L-DNA-E-48-3Y	C9200L Cisco DNA Essentials, 48-port, 3 Year Term license	36	5
1.5	C9200L-STACK-KIT	Cisco Catalyst 9200L Stack Module	---	5
1.6	C9200-STACK	Catalyst 9200 Stack Module	---	10
1.7	STACK-T4-50CM	50CM Type 4 Stacking Cable	---	5
1.8	NETWORK-PNP-LIC	Network Plug-n-Play Connect for zero-touch device deployment	---	5
2.0	C9200L-48P-4X-E	Catalyst 9200L 48-port PoE+, 4 x 10G, Network Essentials	---	5
2.0.1	CON-SNT-C9200L4X	SNTC-8X5XNBD Catalyst 9200L 48-port PoE+, 4 x 10G, Ne	36	5
2.1	C9200L-NW-E-48	C9200L Network Essentials, 48-port license	---	5
2.2	CAB-TA-IN	India AC Type A Power Cable	---	5

2.3	PWR-C5-BLANK	Config 5 Power Supply Blank	---	5
2.4	C9200L-DNA-E-48	C9200L Cisco DNA Essentials, 48-port Term license	---	5
2.4.0.1	C9200L-DNA-E-48-3Y	C9200L Cisco DNA Essentials, 48-port, 3 Year Term license	36	5
2.5	C9200L-STACK-KIT	Cisco Catalyst 9200L Stack Module	---	5
2.6	C9200-STACK	Catalyst 9200 Stack Module	---	10
2.7	STACK-T4-50CM	50CM Type 4 Stacking Cable	---	5
2.8	NETWORK-PNP-LIC	Network Plug-n-Play Connect for zero-touch device deployment	---	5
3.0	SFP-10G-SR=	10GBASE-SR SFP Module	---	16
3.1	Cat6A/7 Cable Box UTP 300 mtr.	Systemax / Commscope	---	2
NDRO				
4.0	C1000-48T-4G-L	Catalyst 1000 48port GE, 4x1G SFP	---	2
4.0.1	CON-SNT-C10T48GL	SNTC-8X5XNBD Catalyst 1000 48port GE, 4x1G SFP, LANBa	36	2
4.1	CAB-IND-10A	10A Power cable for India	---	2
4.2	PWR-CLP	Power Retainer Clip For 3560-C, 2960-L & C1000 Switches	---	2
5.0	C1000-48FP-4G-L	Catalyst 1000 48port GE, Full POE, 4x1G SFP	---	1
5.0.1	CON-SNT-C1048LGF	SNTC-8X5XNBD Catalyst 1000 48port GE, Full POE, 4x1G	36	1
5.1	CAB-IND-10A	10A Power cable for India	---	1
5.2	PWR-CLP	Power Retainer Clip For 3560-C, 2960-L & C1000 Switches	---	1
5.3	Cat6A/7 Cable Box UTP 300 mtr.	Systemax / Commscope	---	1

A10. Pune Regional Office (PRO) :

Line Number	Part Number	Description	Service Duration (Months)	Qty
PRO				
1.0	C1000-48T-4G-L	Catalyst 1000 48port GE, 4x1G SFP	---	2
1.0.1	CON-SNT-C10T48GL	SNTC-8X5XNBD Catalyst 1000 48port GE, 4x1G SFP, LANBa	36	2
1.1	CAB-IND-10A	10A Power cable for India	---	2

1.2	PWR-CLP	Power Retainer Clip For 3560-C, 2960-L & C1000 Switches	---	2
2.0	C1000-48FP-4G-L	Catalyst 1000 48port GE, Full POE, 4x1G SFP	---	1
2.0.1	CON-SNT-C1048LGF	SN7C-8X5XNBD Catalyst 1000 48port GE, Full POE, 4x1G	36	1
2.1	CAB-IND-10A	10A Power cable for India	---	1
2.2	PWR-CLP	Power Retainer Clip For 3560-C, 2960-L & C1000 Switches	---	1
2.3	Cat6A/7 Cable Box UTP 300 mtr.	Systemax / Commscope	---	1

Part B:

B1. Passive Work at Head Office

Item Description	Make	Unit	Qty
Cat6A/7 Cable Box UTP(Wi-Fi) 300 mtrs	Systemax/Commscope	Nos	30
Cat6A/7 Information Outlet UTP (Wi-Fi) End to End	Systemax/Commscope	Nos	72
1-Port Faceplate Shuttered Square Type White Color	Systemax/Commscope	Nos	36
Cat6A/7 Information Outlet (Copper Up-Link)	Systemax/Commscope	Nos	48
Cat6A/7 Information Outlet (Wi-Fi)	Systemax/Commscope	Nos	72
Cat6A/7 patch Panel Unloaded 24 Port(Copper Up-Link)	Systemax/Commscope	Nos	13
Cat6A/7 Patch Cord 2 Mtrs (Wi-Fi)	Systemax/Commscope	Nos	100
6 Core Fiber Cable OM3 Multi Mode	Systemax/Commscope	Mtrs	2500
FMS Fiber Optic Termination/Splice Panel, 1U, 19 in, 24 LC/UPC, multimode, OM3	Systemax/Commscope	Nos	15
Rolo Splice tray	Systemax/Commscope	Nos	15
LC Adapter Panel	Systemax/Commscope	Nos	15
LC Adapter MM Duplex	Systemax/Commscope	Nos	60
LC Pigtails Multi Mode	Systemax/Commscope	Nos	240
Fiber Patch cord MM (LC To LC)-2 Mtrs	Systemax/Commscope	Nos	60

24U Rack 600x800 with Standard Accessories	Standard	Nos	8
1U Cable Manager	Standard	Nos	55
<ul style="list-style-type: none"> • Fiber cable Laying from pre-defined route • Splicing and testing of Fiber cable • Removing of existing cables from existing racks • Re termination them into patch panels • End to end testing and termination of re-terminated ports • Rack dressing, cable routing and patch cord labeling 	-	Job	1

Annexure VII

PRICE BID

	Sr. No.	Item No.	Price in Rs. Exclusive of taxes
Project Cost with 3-year warranty	1	A1 [Head Office, Mumbai]	
	2	A2 [Bengaluru]	
	3	A3 [Ahmedabad]	
	4	A4 [Chandigarh]	
	5	A5 [Chennai]	
	6	A6 [Guwahati]	
	7	A7 HRO [Hyderabad]	
	8	A8 KRO [Kolkata]	
	9	A9 NDO [East Kidwai Nagar and Statesman House]	
	10	A10 PRO [Pune]	
	11	B1 [Passive work at Mumbai]	
	12	Implementation charges	
TOTAL PROJECT COST [A]			
Vendor Support charges [VSC] paid in half yearly advance basis. For 1 st year, 1 st half yearly bill will be paid after project sign off	13	Vendor support charges for 1 st year	
	14	Vendor support charges for 2 nd year	
	15	Vendor support charges for 3 rd year	
TOTAL SUPPORT CHARGES [B]			
GRAND TOTAL OF PROJECT AND VENDOR SUPPORT [A+B]			

Individual Item Cost:

Item	Remark	Price in Rs
C1000-48T-4G-L	With 3 year NBD Support and warranty along with required accessories	
C1000-48FP-4G-L	with 3 year NBD Support and warranty along with required accessories	
C9200L-48T-4X-E	with 3 year NBD Support and warranty along with required accessories and 3 Y DNA License	
C9200L-48P-4X-E	with 3 year NBD Support and warranty along with required accessories and 3 Y DNA License	
C9115AXI-D	Cisco Catalyst 9115AX Series with 3 year NBD Support and warranty along with required accessories mentioned in BOM.	

The Bank may place order for additional switches within 12 months starting from PO date.

Annexure VIII

Manufacturers' Authorization Form

Ref. No:

Date:

To,
Mr. Kiran Patil
Asst General Manager
Export- Import Bank of India, 21st Floor, Centre One,
World Trade Centre,
Cuffe Parade, Mumbai 400 005

Dear Sir,

Sub: RFP No..... Dated for Implementation of Network, its upgradation and support services

We who are established and reputable manufacturers ofhaving factories at

and..... do hereby authorize M/s[**Name and address of vendor**] to submit a bid and sign the contract with you for the goods manufactured by us against the above RFP No..... dated We hereby extend our full guarantee and warranty as per the clauses of contract based on the terms and conditions of the RFP for the goods and services offered for supply by the above firm against this RFP.

Yours faithfully

[]

Name of the manufacturer:

Note: This letter of authority should be on the letterhead of the manufacturer and should be signed by a person competent and having the power of attorney to bind the manufacturer. It should be included by the bidder in its bid. *Manufacturer may use his own format however no relevant details, as detailed above, be missed in the MAF.*

NON - DISCLOSURE AGREEMENT

This Agreement is made on the _____ day of _____ by and between

_____, (an _____ incorporated under the _____) having its office at _____ (hereinafter referred to as “_____” or the “**Receiving Party**”, which expression unless repugnant to the context or meaning thereof be deemed to include its successors and assigns) of the **ONE PART**;

AND

Export-Import Bank of India, a corporation established under the Export-Import Bank of India Act, 1981 and having its Head Office at Floor 21, Centre One Building, World Trade Centre Complex, Cuffe Parade, Mumbai 400 005 and one of its Regional Office at _____ hereinafter referred “EXIM” or “**Disclosing Party**”) which expression unless repugnant to the context or meaning thereof be deemed to include its successors and assigns) of the **OTHER PART**.

_____ & EXIM are hereinafter collectively referred to as the “**Parties**” and individually as a “**Party**”.

WHEREAS

The Parties intend to engage in a business relationship which includes _____. In the course of such business relationship, it is anticipated that EXIM may disclose or deliver to _____ certain or some of its trade secrets, policies, technical and business information, pricing, financial analysis, customer names, customer list, customer data or any other confidential or proprietary information, for the purpose of _____ (hereinafter referred to as “**the Purpose**”).

NOW, THEREFORE, THIS AGREEMENT WITNESSETH AND IT IS HEREBY AGREED BY AND BETWEEN THE PARTIES HERETO AS FOLLOWS:

1. **Confidential information:** For the purposes of this Agreement, “Confidential Information” means any and all information or data that is proprietary to the Disclosing Party and not generally known to the public, whether in tangible or intangible form, in whatever medium provided by the Disclosing Party to the

Receiving Party or its representative(s) in connection with the Purpose and the business transacted/to be transacted between the Parties. Confidential Information shall include any copy, abstract, sample, notes or module thereof.

The Receiving Party shall use the Confidential Information solely for and in connection with the Purpose.

Notwithstanding the foregoing, "Confidential Information" shall not include any information which the Receiving Party can show: (a) is now or subsequently becomes legally and publicly available without breach of this Agreement by the Receiving Party, (b) was rightfully in the possession of the Receiving Party without any obligation of confidentiality prior to receiving it from the Disclosing Party and can be shown by documentary evidence in support thereof, (c) was rightfully obtained by the Receiving Party from a source other than the Disclosing Party without any obligation of confidentiality and can be shown by documentary evidence in support thereof, (d) was developed by or for the Receiving Party independently and without reference to any Confidential Information and such independent development can be shown by documentary evidence, or (e) is disclosed pursuant to an order of a court or governmental agency as so required by such order, provided that the Receiving Party shall endeavour to, unless prohibited by law or regulation, promptly notify the Disclosing Party of such order and afford the Disclosing Party the opportunity to seek appropriate protective order relating to such disclosure.

2. **Non-disclosure:** The Receiving Party shall not commercially use or disclose any Confidential Information to any other person or entity other than persons in the direct employment of the Receiving Party who have a need to have access to and knowledge of the Confidential Information solely for the Purpose authorized above. The Receiving Party may with prior written permission of the Disclosing Party, disclose the Confidential Information to its affiliates, consultants, advisors and such other persons who have a need to have access to and knowledge of the Confidential Information solely for the Purpose authorized above, subject to their entering into an agreement containing terms and conditions no less restrictive than as set out in this Agreement. The Receiving Party agrees to notify the Disclosing Party immediately if it learns of any use or disclosure of the Disclosing Party's Confidential Information in violation of the terms of this Agreement. The Receiving Party undertakes to take full responsibility for the Confidential Information given to their Consultants, Advisors, Affiliates and other persons referred in above and consequently any breach by such Consultants, Advisors Affiliates and other persons referred in above shall be treated as breach by the Receiving Party and accordingly will be liable to the Disclosing Party.

3. **Publications**: Neither Party shall make news releases, public announcements, give interviews, issue or publish advertisements or publicize in print or electronic media or any other manner whatsoever in connection with this Agreement, the contents/provisions thereof, other information relating to this Agreement, the Purpose, the Confidential Information or other matter of this Agreement, without the prior written approval of the other Party.
4. **Term**: This Agreement shall be effective from the date hereof and shall continue till the earlier to occur of (i) the expiration of 1 (one) year from the date of this Agreement unless renewed by both the parties in writing and (ii) till expiration or termination of this Agreement due to cessation of the business relationship between _____ and EXIM. However, the confidentiality obligations shall survive the termination of this Agreement. Upon expiration or termination as contemplated herein the Receiving Party shall immediately, cease any and all disclosures or uses of the Confidential Information and at the request of the Disclosing Party promptly return or destroy all written, graphic or other tangible forms of the Confidential information and all copies, abstracts, extracts, samples, notes or modules thereof. That portion of the Information which consists of analyses, compilations, studies or other documents or data prepared by the Receiving Party or its representatives, will continue to be held by the Receiving Party and will be treated as confidential.
5. **Title and Proprietary Rights**: Notwithstanding the disclosure of any Confidential Information by the Disclosing Party to the Receiving Party, the Disclosing Party shall retain title and all intellectual property and proprietary rights in the Confidential Information. No license under any trademark, patent or copyright, or application for same which are now or thereafter may be obtained by such Party is either granted or implied by the conveying of Confidential Information. The Receiving Party shall not conceal, alter, obliterate, mutilate, deface or otherwise interfere with any trademark, trademark notice, copyright notice, confidentiality notice or any notice of any other proprietary right of the Disclosing Party on any copy of the Confidential Information, and shall reproduce any such mark or notice on all copies of such Confidential Information. Likewise, the Receiving Party shall not add or emboss its own or any other any mark, symbol or logo on such Confidential Information.
6. **Return of Confidential Information**: Upon written demand of the Disclosing Party, the Receiving Party shall (i) cease using the Confidential Information, (ii) return the Confidential Information and all copies, abstract, extracts, samples, notes or modules thereof to the Disclosing Party within seven (7) days after receipt of notice, and (iii) upon request of the Disclosing Party, certify in writing that the

Receiving Party has complied with the obligations set forth in this agreement.

7. **Remedies:** Both parties acknowledge that the Confidential Information to be disclosed hereunder is of a unique and valuable character, and that the unauthorized dissemination of the Confidential Information would destroy or diminish the value of such information. The Receiving Party acknowledges that if the Receiving Party fails to comply with any of its obligations hereunder, the Disclosing Party may suffer immediate, irreparable harm for which monetary damages may not be adequate. The Receiving Party agrees that, in addition to all other remedies provided at law or in equity, the Disclosing Party shall be entitled to injunctive relief hereunder.
8. **Entire Agreement, Amendment, and Assignment:** This Agreement constitutes the entire agreement between the Parties relating to the matters discussed herein and supersedes any and all prior oral discussions and/or written correspondence or agreements between the Parties. This Agreement may be amended or modified only with the mutual written consent of the Parties. Neither this Agreement nor any right granted hereunder shall be assignable or otherwise transferable.
9. **Notices:** Any notice or other communication under this Agreement shall be in writing and shall be delivered personally, or sent by pre-paid first class post or recorded delivery or by commercial courier or by electronic mail, to a party at its address as set out below:

Disclosing Party: Export – Import Bank of India

Receiving Party: _____

or as otherwise specified by a party by notice in writing to the other party.

Any notice or other communication shall be deemed to have been duly received:

- i. if delivered personally, when left at the address and for the contact referred to in this clause; or
- ii. if sent by pre-paid first-class post or recorded delivery, at 11.00 am on the fourth business day after posting; or
- iii. if delivered by commercial courier, on the date and at the time that the courier's delivery receipt is signed; or
- iv. if sent by an electronic mail, on the day of receipt, if received before 11.00 a.m on a business day, or otherwise on the first business day after receipt.

10. **Governing Law and Jurisdiction:** The provisions of this Agreement shall be governed by the laws of India and the parties submit to the jurisdiction of courts/tribunals at Mumbai.

11. **General:** The Receiving Party shall not reverse-engineer, decompile, disassemble or otherwise interfere with any Confidential Information disclosed hereunder.

All Confidential Information is provided on “as is” basis. In no event shall the Disclosing Party be liable for the inaccuracy or incompleteness of the Confidential Information. None of the Confidential Information disclosed by the Parties constitutes any representation, warranty, assurance, guarantee or inducement by either Party to the other with respect to the fitness of such Confidential Information for any particular purpose or infringement of trademarks, patents, copyrights or any right of third persons. Each party agrees to maintain and go by all the extant laws, regulatory guidelines and such other similar regulations.

IN WITNESS WHEREOF, the parties hereto have executed this Agreement as of the date first above written.

Disclosing Party

Receiving Party

By _____

By _____

Name:

Name:

Title:

Title:

INTEGRITY PACT

Between

Export-Import Bank of India (EXIM BANK) hereinafter referred to as “**The Principal**”,

And

..... hereinafter referred to as “**The Bidder/
Contractor**”

Preamble

The Principal intends to award, under laid down Organizational procedures, contract/s for “Network Upgradation and Services at Export Import Bank of India”. The Principal values full compliance with all relevant laws of the land, rules, regulations, economic use of resources and of fairness / transparency in its relations with its Bidder(s) and / or Contractor(s).

In order to achieve these goals, the Principal will appoint Independent External Monitors (IEMs) who will monitor the tender process and the execution of the contract for compliance with the Principles mentioned above.

Section 1 - Commitments of the Principal

- (1) The Principal commits itself to take all measures necessary to prevent corruption and to observe the following principles: -
 - a. No employee of the Principal, personally or through family members, will in connection with the tender for, or the execution of a contract, demand; take a promise for or accept, for self or third person, any material or immaterial benefit which the person is not legally entitled to.
 - b. The Principal will, during the tender process treat all Bidder(s) with equity and reason. The Principal will in particular, before and during the tender process, provide to all Bidder(s) the same information and will not provide to any Bidder(s) confidential / additional information through which the Bidder(s) could obtain an advantage in relation to the tender process or the contract execution.
 - c. The Principal will exclude from the process all known prejudiced persons.
- (2) If the Principal obtains information on the conduct of any of its employees which is a criminal offence under the IPC/PC Act, or if there be a substantive Suspicion in this regard, the Principal will inform the Chief Vigilance Officer and in addition can initiate disciplinary actions.

Section 2 - Commitments of the Bidder(s)/ Contractor(s)

- (1) The Bidder(s) / Contractor(s) commit themselves to take all measures necessary to prevent corruption. The Bidder(s) / Contractor(s) commit themselves to observe the following principles during participation in the tender process and during the contract execution.
 - a. The Bidder(s)/ Contractor(s) will not, directly or through any other person or firm, offer, promise or give to any of the Principal's employees involved in the tender process or the execution of the contract or to any third person any material or other benefit which he/she is not legally entitled to, in order to obtain in exchange any advantage of any kind whatsoever during the tender process or during the execution of the contract.
 - b. The Bidder(s)/ Contractor(s) will not enter with other Bidders into any undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to introduce cartelization in the bidding process.
 - c. The Bidder(s)/ Contractor(s) will not commit any offence under the relevant IPC/PC Act; further the Bidder(s)/ Contractor(s) will not use improperly, for purposes of competition or personal gain, or pass on to others, any information or document provided by the principal as part of the business relationship, regarding plans, technical proposals and business details, including information contained or transmitted electronically.
 - d. The Bidder(s)/ Contractors(s) of foreign origin shall disclose the name and address of the Agents/representatives in India, if any. Similarly, the Bidder(s)/ Contractors(s) of Indian Nationality shall furnish the name and address of the foreign principals, if any.
 - e. The Bidder(S)/ Contractor(s) will, when presenting their bid, disclose an any and all payment made, are committed to or intends to make to agents, brokers or any other intermediaries in connection with the award of the contract.

- f. Bidder(s)/Contractor(s) who have signed the Integrity Pact shall not approach the Courts while representing the matter to IEMs and shall wait for their decision in the matter.

- (2) The Bidder(s)/ Contractor(s) will not instigate third person to commit offences outlined above or be an accessory to such offences.

Sanction 3 - Disqualification from tender process and exclusion from future contracts

If the Bidder(s)/ Contractor(s), before award or during execution has committed a transgression through a violation of Section 2, above or in any other form such as to put their reliability or credibility in question, the Principal is entitled to disqualify the bidder(s)/ Contractors(s) from the tender process.

Sanction 4 – Compensation for Damages

- (1) If the principal has disqualified the Bidder(s) from the tender process prior to the award according to Section 3, the Principal is entitled to demand and recover the damages equivalent to Earnest Money Deposit/Bid Security.
- (2) If the Principal has terminated the contract according to Section 3, or if the Principal is entitled to terminate the contract according to Section 3, the Principal shall be entitled to demand and recover from the Contractor liquidated damages of the Contract value or the amount equivalent to Performance Bank Guarantee.

Section 5 - Previous transgression

- (1) The Bidder declares that no previous transgressions occurred in the last three years with any other Company in any country conforming to the anti-corruption approach or with any Public Sector Enterprise in India that could justify his exclusion from the tender process.
- (2) If the Bidder makes incorrect statement on this subject, he can be disqualified from the tender process.

Section 6 — Equal treatment of all Bidders / Contractors / Subcontractors

- (1) In ease of Sub-contracting, the Principal Contractor shall take the responsibility of the adoption of Integrity Pact by the Sub-contractor.
- (2) The Principal will enter into agreements with identical conditions as this one with all Bidders and Contractors.

- (3) The Principal will disqualify from the tender process all bidders who do not sign this Pact or violate its provisions.

Section 7 - Criminal charges against violating Bidder(s) / Contractor(s) / Subcontractor(s)

If the Principal obtains knowledge of conduct of a Bidder, Contractor or Subcontractor, or of an employee or a representative or an associate of a Bidder, Contractor or Subcontractor which constitutes corruption, or if the Principal has substantive suspicion in this regard, the Principal will inform the same to the Chief Vigilance Officer.

Section 8 - Independent External Monitor

- (1) The Principal has appointed competent and credible Independent External Monitor for this Pact after approval by Central Vigilance Commission. Names and Addresses of the Monitors are given below;

Shri Debabrata Sarkar Ex-CMD, Union Bank of India Mayfair Boulevard (Narayan Apartment) Flat No.701, Main Avenue Road Santacruz (West) , Mumbai – 400054 Email: IEM@eximbankindia.in	Shri S K Goel Ex-CMD, IIFCL Villa No.77, Kelisto Town Homes, Jaypee Wish Town, Sector-128 Noida-202303 Email: IEM@eximbankindia.in
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The task of the Monitor is to review independently and objectively, whether and to what extent the parties comply with the obligations under this agreement.

- (2) The Monitor is not subject to instructions by the representatives of the parties and performs his/her functions neutrally and independently. The Monitor would have access to all Contract documents, whenever required. It will be obligatory for him / her to treat the information and documents of the Bidders/Contractors as confidential. He/ she reports to the Managing Director (MD), EXIM BANK.
- (3) The Bidder(s)/Contractor(s) accepts that the Monitor has the right to access without restriction to all Project documentation of the Principal including that provided by the Contractor. The Contractor will also grant

the Monitor, upon his/her request and demonstration of a valid interest, unrestricted and unconditional access to their project documentation. The same is applicable to Sub-contractors.

- (4) The Monitor is under contractual obligation to treat the information and documents of the Bidder(s)/ Contractor(s)/ Sub-contractor(s) with confidentiality. The Monitor has also signed declarations on 'Non-Disclosure of Confidential Information' and of 'Absence of Conflict of Interest'. In case of any conflict of interest arising later, the IEM shall inform Managing Director (MD), EXIM BANK and recuse himself / herself from that case.
- (5) The Principal will provide to the Monitor enough information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual relations between the Principal and the Contractor. The parties offer to the Monitor the option to participate in such meetings.
- (6) As soon as the Monitor notices, or believes to notice, a violation of this agreement, he/she will so inform the Management of the Principal and request the Management to discontinue or take corrective action, or to take other relevant action. The monitor can in this regard submit non-binding recommendations. Beyond this, the Monitor has no right to demand from the parties that they act in a specific manner, refrain from action or tolerate action.
- (7) The Monitor will submit a written report to the Managing Director (MD), EXIM BANK within 8 to 10 weeks from the date of reference or intimation to him by the Principal and, should the occasion arise, submit proposals for correcting problematic situations.
- (8) If the Monitor has reported to the Managing Director (MD), EXIM BANK, a substantiated suspicion of an offence under relevant IPC/ PC Act, and the Managing Director (MD), EXIM BANK has not, within the reasonable time taken visible action to proceed against such offence or reported it to the Chief Vigilance Officer, the Monitor may also transmit this information directly to the Central Vigilance Commissioner.
- (9) The word '**Monitor**' would include both singular and plural.

Section 9 - Pact Duration

This Pact begins when both parties have legally signed it. It expires for the Contractor 12 months after the last payment under the contract, and for all other Bidders 6 months

after the contract has been awarded. Any violation of the same would entail disqualification of the bidders and exclusion from future business dealings.

If any claim is made / lodged during this time, the same shall be binding and continue to be valid despite the lapse of this pact as specified above, unless it is discharged / determined by Managing Director (MD) of EXIM BANK.

Section 10 - Other provisions

- (1) This agreement is subject to Indian Law. Place of performance and jurisdiction is the Registered Office of the Principal, i.e. Mumbai.
- (2) Changes and supplements as well as termination notices need to be made in writing. Side agreements have not been made.
- (3) If the Contractor is a partnership or a consortium, this agreement must be signed by all partners or consortium members.
- (4) Should one or several provisions of this agreement turn out to be invalid, the remainder of this agreement remains valid. In this case, the parties will strive to come to an agreement to their original intentions.
- (5) Issues like Warranty / Guarantee etc. shall be outside the purview of IEMs.
- (6) In the event of any contradiction between the Integrity Pact and its Annexure, the Clause in the Integrity Pact will prevail.

(For & On behalf of the Principal)
(Office Seal)

(For & On behalf of Bidder/Contractor)
(Office Seal)

Place _____

Date _____

Witness 1:

(Name & Address)

Witness 2:

(Name & Address)

STATEMENT OF NIL DEVIATIONS

(To be submitted in the Bidder's letterhead)

To,
Mr. Kiran Patil,
Asst General Manager,
Export- Import Bank of India, 21st Floor, Centre One,
World Trade Centre,
Cuffe Parade, Mumbai 400 005

Re: Tender RFP Ref: _____

Dear Sir,

There are no deviations (nil deviations) from the terms and conditions of the tender.
All the terms and conditions of the tender are acceptable to us.

Yours faithfully,
(Authorized Signatory of Bidder)

Date:

(Company Seal)

Letter of Competence Format

[To be executed on a non judicial stamp paper]

Letter of Competence for Quoting against EXIM BANK's RFP No.

This is to certify that we [Insert name of Bidder], Address... are fully competent to undertake and successfully deliver the scope of services mentioned in the above RFP. This recommendation is being made after fully understanding the objectives of the project and requirements like experience etc.

We certify that the quality and number of resources to be deployed by us for implementation will be adequate to implement the connectivity expeditiously and correctly and provide the services professionally and competently.

We also certify that all the information given by in response to this RFP is true and correct.

Authorised Signatory of the Bidder

Date :

Annexure XIII

PRE-BID QUERY FORMAT

Bidder's request for Clarification - to be submitted minimum of two days before pre-bid meeting.

If, bidder, desiring to respond to RFP for “Network Upgradation and Services at Export Import Bank of India”, require any clarifications on the points mentioned in the RFP may communicate with EXIM Bank using the following format.

All questions received at least two days before the pre-bid meeting (pre-bid meeting will be held online, if lockdown is extended. Online Meeting details will be shared with interested bidders whose pre-bid queries received 2 days before pre bid meeting i.e) will be formally responded to and questions/points of clarification and the responses will be circulated to all participating bidder if required.

The source (identity) of the bidder seeking points of clarification will not be revealed. Alternatively, Export-Import Bank of India may at its discretion, answer all such queries in the Pre-bid meeting.

Bidder's Request For Clarification		
To be emailed to:	Paresh Patil Paresh.p@eximbankindia.in Kiran Patil kiran@eximbankindia.in	
Name of Organisation submitting request	Name & position of person submitting request	Full formal address of the organisation including phone, fax and email points of contact
		Email:
		Tel/Mobile:
Page Number	Point Number	Query description

Name and signature of authorised person issuing this

1. In case of multiple queries, the contact details need not be repeated and only last two rows of the above format (table) are to be furnished for the subsequent queries.
2. Please use email or softcopy.

PERFORMANCE BANK GUARANTEE

(To be stamped in accordance with Stamp Act)

The non-judicial stamp paper should be in the name of issuing Bank

Ref.....

Bank Guarantee No.....

Date.....

To

Export-Import Bank of India,

Floor No.21, World Trade Centre Complex, Cuffe Parade, Mumbai-400025

Dear Sirs,

1. In consideration of the Export-Import Bank of India, on behalf of the President of India, (hereinafter referred to as the 'Owner' which expression shall unless repugnant to the context or meaning thereof include its successors, administrators and assigns) having awarded to M/s..... with its Registered/Head office at (hereinafter referred to as the "Contractor" which expression shall unless repugnant to the context or meaning thereof, include its successors, administrators, executors and assigns), a Contract by issue of Notification of award No..... dated and the same having been acknowledged by the Contractor, resulting in a Contract, bearing No..... dated.....valued at.....for..... (scope of Contract) and the Contractor having agreed to provide a Contract Performance Guarantee for the faithful performance of the entire Contract not exceeding Rs. (in words & figures).
2. We.....
.....(Name & Address of Bank Branch) having its Head office at (hereinafter referred to as the 'Bank', which expression shall, unless repugnant to the context or meaning thereof, include its successors, administrators, executors and assigns) do hereby guarantee and undertake to pay the amounts due and payable under this guarantee without any demur, reservation, context, recourse or protest and/or without any reference to the Contractor merely on a demand from the Owner stating that the amount claimed is due by way of loss or damage caused to or would be caused to or suffered by the Owner by reason of breach by the said Contractor(s) of any of the terms or conditions contained in the said Agreement or

by reason of the Contractor(s)' failure to perform the said Agreement. Any such demand made on the Bank shall be conclusive and binding notwithstanding any difference between the Owner and the Contractor or any dispute pending before any Court, Tribunal, Arbitrator or any other authority. We agree that the guarantee herein contained shall be irrevocable and shall continue to be enforceable till the Owner discharges this guarantee.

3. The Owner shall have the fullest liberty without affecting in any way the liability of the Bank under this guarantee, from time to time to extent the time for performance of the Contract by the Contractor. The Owner shall have the fullest liberty, without affecting this guarantee, to postpone from time to time the exercise of any powers vested in them or of any right which they might have against the Contractor, and to exercise the same at any time in any manner, and either to enforce or to forbear to enforce any covenants, contained or implied, in the Contract between the Owner and the Contractor or any other course or remedy or security available to the Owner. The Bank shall not be released of its obligations under these presents by any exercise by the Owner of its liberty with reference to the matters aforesaid or any of them or by reason of any other act of omission or commission on the part of the Owner or any other indulgences shown by the Owner or by any other matter or thing whatsoever which under law would, but for this provision have the effect of relieving the Bank.
4. The Bank also agrees that the Owner at its option shall be entitled to enforce this Guarantee against the Bank as a principal debtor, in the first instance without proceeding against the Contractor and notwithstanding any security or other guarantee the Owner may have in relation to the Contractor's liabilities.
5. This guarantee will not be discharged due to the change in the constitution of the Bank or the Contractor(s)/Service Provider(s).
6. Notwithstanding anything contained hereinabove:
7.
 - (1) Our liability under this guarantee is restricted to `..... (in words & figures).
 - (2) This Bank Guarantee will be valid upto; and

(3) We are liable to pay the guarantee amount or any part thereof under this Bank Guarantee only upon service of a written claim or demand by you on or before

In witness whereof the Bank, through its authorised officer, has set its hand and stamp on this.....day of.....20.....at.....

WITNESS

..... (Signature) (Signature)
..... (Name) (Name)
..... (Official Address) with Bank Stamp) (Designation

Attorney as per Power of Attorney No.....

Dated.....