

November 26, 2021

CORRIGENDUM 1: CHANGE IN THE ELIGIBILITY CRITERIA FOR THE E-TENDER REF NO: - EXIM/RFP/2021-22/28

This is for information of all the bidders that modification in Eligibility Criteria is being made in the tender document (E-Tender Notice No. EXIM/RFP/2021-22/28) for “Comprehensive Maintenance Contract for Audio Video Conference System of Room No. 6 (Head Office) in Export-Import Bank of India.”.

The bidders are advised to consider the following amendments/Corrigendum (Copy Enclosed at Page no. 2) before submission of their bids against this tender.

All other terms and conditions of the tender document will remain unchanged. The tender document is available on our website <https://www.eximbankindia.in>.

Sd/-
(Kiran Patil)
Deputy General Manager

Annexure-I

ELIGIBILITY CRITERIA

| Sr No | Eligibility Criteria | Supporting Documents to Be Uploaded | Compliance (Yes/No) |
|--------------|---|--|----------------------------|
| 1 | Bidder must be authorized by OEM (Samsung, Polycom and Creston) to quote for this tender to ensure OEM back-to-back Support | MAF Certificate | |
| 2 | The bidder should provide onsite technical support within 4 Hrs. on 8 Hrs. X 6 days a week for any technical issue report through telephone call or email during AMC period | Declaration on Letterhead | |
| 3 | The bidder must have Creston programming experience | Consent on Letterhead to be submitted | |
| 4 | The Bidder must have onsite technical facility in Mumbai | Valid Proof of address for having office in Mumbai along with details of tollfree no. | |
| 5 | Integrity Pact Agreement (IPA) to be executed | Integrity Pact duly signed on stamp paper of ₹ 500.00. Copy of the integrity pact must be uploaded in e- tender portal and physical copy of integrity pact must be delivered to Exim Bank, Head Office | |
| 6 | E-Tender Document | Upload seal and signed copy of e-tender document on company's letterhead | |
| 7 | OEM should provide back-to-back support | Declaration from OEM | |