

January 5, 2022

**CORRIGENDUM 1: E-TENDER REF NO:- EXIM/RFP/2021-22/31 : EXTENSION IN  
LAST DATE OF ACCEPTANCE OF TENDER DOCUMENTS & PRE-BID QUERIES -  
CLARIFICATION/ RESPONSE**

Please refer to E-Tender Reference No. EXIM/RFP/2021-22/31 for “Selection of Service Provider for Conducting Audit of IT Infrastructure and Processes at Export- Import Bank of India”. The last date for submission of Tender through E-procurement module is extended up to January 24, 2022, 2.00 P.M. The bidders are advised to consider the following amendments/Corrigendum (Copy Enclosed at Annexure) before submission of their bids against this tender.

The details are as follows:

Tender Reference No.	EXIM/RFP/2021-22/31
Last Date of Acceptance of E-Tender Documents- IP Agreement	January 24, 2022, 2:00 p.m.
Date & time for Bid Submission of Tender	January 24, 2022, 2:00 p.m.
Date & time for Opening of Tender	January 24, 2022 5:00 p.m.

All the other terms and conditions of the tender document will remain unchanged. The tender document is available on our website <https://www.eximbankindia.in>.

Sd/-  
Deputy General Manager

**ANNEXURE****Common Pre-bid Queries Received from Vendors**

Sr. No.	RFP reference	Query	Exim Bank's Response
1)	Page number 4  3. General Tender Details  Last date for acceptance of IP Agreement, Tender Cost and EMD	Request you to please extend the date of submission.	Last date for acceptance of IP Agreement, Tender Cost and EMD is extended up to 24 <sup>th</sup> January 2022 2.00 pm.
	<b>7. Scope of Work</b>		
2)	Page number 10  i. Areas to be covered	Due to the escalation of the ongoing pandemic situation, can this engagement be executed offsite or does the engagement team be required to be present onsite.  If yes, what are the locations to be travelled?	The audit shall be conducted by bidder at Bank's Head Office in Mumbai as mentioned in the tender document. Exim Bank has 10 domestic regional offices (Refer Exim Bank's website for further information). All locations (HO&RO) need to be covered under the audit.  The audit is required to be conducted in hybrid mode (onsite & offsite) as per bank's discretion.
3)	Page number 11  i. Areas to be covered Microcomputer/ PC security (All locations)  Various Location/All Locations.	Request Bank to confirm the number of Branches and how many of these will be considered for the audit purpose. Let us know the location of the branches & whether audit is required onsite / offsite?  Request you to kindly confirm that remote walkthroughs will be provided, or a remote model will be adopted to carry out the assessments considering the Covid Situations and Restrictions to travel for offices outside Mumbai, in case of any.	

Sr. No.	RFP reference	Query	Exim Bank's Response
4)	Page number 13 6.g Participation in drills conducted by RBI for Banks using Real Time Gross Settlement (RTGS) / Negotiated Dealing System (NDS)	Request you to kindly share more information for the same.	Exim Bank participates in DR drill conducted by RBI for RTGS/NDS activities.
5)	Page number 17 7 (The Bank has computerised most of its functional areas using external consultation and internal expertise.)	Request you to kindly provide us list of Application and Details of the applications which will be part of the Audit Scope.	Refer page no 17 & 18 for list of applications and websites.
6)	Page number 18  PCs, Laptops, printers etc. are spread across all offices connected to Head office through MPLS connectivity. It is proposed to audit for the PCs/laptops, for whitelist and policy on a sample basis, so as to cover atleast 10 % of the PCs/laptops assets present at each office location (India operations) during the audit.	What would be the locations that need to be covered as part of the samples.	Refer para 2 & 3 for the response.
		<b>Technical Bid Criteria</b>	
7)	Page number 34  4. Technical Bid Criteria	1. Request you to consider engagements executed for private organizations also	Audit experience in Scheduled Commercial Bank (SCBs) in India, Govt. Institutions/ FIs/ BFSI Sector, other than Banks in India (for both govt. & pvt.) will be considered.

Sr. No.	RFP reference	Query	Exim Bank's Response
8)	<p>Page number 34</p> <p>4. Technical Bid Criteria</p> <p>Infrastructure Audits, Application Audits, Security Operation Center (SOC) Audits completed and BCP Audits completed (in the last 3 years) in any Scheduled Commercial Bank (SCBs) in India, Govt. Institutions/ FIs/ BFSI Sector other than Bank in India.</p>	<p>Clarifications sought for the following:-</p> <p>1. Experience with state and central government would be considered under Govt Institutions.</p> <p>2. BCP / SOC implementation review would be considered under the said requirement.</p>	<p>Audit experience in Govt. Institutions in BFSI domain will be considered. BCP/SOC audit will be considered.</p> <p>All the other terms and conditions of the tender document will remain unchanged.</p>