

July 20, 2022

Corrigendum 07: Extension of Date of Bid Submission, Bidder's query and Modification in the E-Tender Document for Participating in E-Tender: Data Management, Analytics and Business Intelligence Solution for Export-Import Bank of India. Reference No: - EXIM/RFP/2022-23/05.

Please refer to E-Tender Reference No. EXIM/RFP/2022-23/05 for "E-Tender: Data Management, Analytics and Business Intelligence Solution for Export-Import Bank of India". Bank has published four corrigendum with below description.

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| Corrigendum 01 | Extension of Date of Pre-Bid Meeting |
| Corrigendum 02 | Extension of Date of Bid Submission |
| Corrigendum 03 | Pre-Bid Query and Extension of Date of Bid Submission |
| Corrigendum 04 | Bidder's query and Modification in the E-Tender Document for Participating in E-Tender |
| Corrigendum 05 | Extension of Date of Bid Submission |
| Corrigendum 06 | Extension of Date of Bid Submission, Bidder's query and Modification in the E-Tender Document |

Table 1

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| Tender Reference No. | EXIM/RFP/2022-23/05 |
| Last Date of Acceptance of E-Tender Documents- IP Agreement | August 17, 2022, 05:00 p.m. |
| Date & time for Bid Submission of Tender | August 17, 2022, 05:00 p.m. |
| Date & time for Opening of Tender | August 18, 2022, 11:00 a.m. |

Table 2

The bidders are advised to consider the following amendments/Corrigendum before submission of their bids against this tender. All other terms and conditions of the tender document will remain unchanged. The tender document is available on our website <https://www.eximbankindia.in>.

Sd/-

Deputy General Manager (IT)

(Kiran Patil)

Annexure I: Bidder's query

| Page/Section No | Tender Document | Bidder's Query | EXIM Response |
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| Section 2.10 Under AMC | AMC Services shall be available on 24 x 7 x 365 basis. | We would like to highlight that since this solution is not a critical one like Core Banking where we need 24X7 support, we would suggest changing it to Support window to 9 x 5. This is will also help curtail the pricing of having 24X7 support. | AMC service has been considered for Product and Application Support. Since bidder will be responsible for Application Support so it will be limited to working day 10:00 AM to 6:00 PM. |
| Annexure XII | AMC post warranty for year 2,3,4,5 year | Can you please elaborate what all support you are expecting under AMC? (L1 Helpdesk, L2 Maintenance etc.) | AMC will include application maintenance along with bug fix such that application should run smoothly during working hours. |
| Annexure XII | On Site L2 resource cost per month | Please clarify why this resource cost is being asked | L2 resource cost has been asked for agile based customization/development in existing application. |
| Corrigendum 06 | In the Corrigendum dated July 8, 2022, it is mentioned that EXIM Bank will allow the OEM Licenses to be re-sold by Bidder to take complete Licensing responsibilities. Where as in the Pre bid responses it was clarified that the License will be procured by the bank directly | Please clarify. We still believe that all License procurement and its renewal should happen by bank and bidder should propose the Implementation and AMC price only. | Bank will decide procurement of license and its renewal however bidder need to propose license cost in separate such that overall project cost will be estimated. The license cost shall not be used for arriving financial score described in section "Financial Bid Evaluation process" |
| Annexure V | The Bidder must have experience in providing Data Management, Analytics and Business Intelligence Solution to at least 3 BFSI/PSUs/Govt organizations in India during last five years . Details of customers and copy of work order to be provided. | Whether we can increase/decrease year of experience for submission of details of customers or copy of work order. | Details of customers and copy of work order to be provided for last 7 Years . |
| Page 47 / Annexure 5 Clause 5 | Should have a minimum of 30% manpower resources with 2 or more years' experience in Data Management, Analytics | This would be a challenge to meet for organizations into diversified portfolio under IT/ITES with 6000+ employees. | Manpower in % (Percentage) will be replaced by number 20-25 such that |

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| | and Business Intelligence Solution services and these resources should be in the payroll of bidder And located in India. | Please suggest if we consider our Analytics Practice's manpower. | sufficient number of resource should be available for support/backup. |
| Page 48 / Annexure 5 Clause 11 | Customer satisfaction certificate (BFSI/PSUs/Govt organizations) | It is difficult to get exact Customer Satisfaction Certificate per Annexure 5. Request to consider Satisfaction certificate, which is already present from Customer. | Details of customers and copy of work order to be provided. In absence of above, Annexure 5 can be used. |

Annexure II: Modification in the E-Tender Document

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| Page 38 | <p>A2 – Compliance with Technical Requirements</p> <ol style="list-style-type: none"> >85% functional compliance along with <=10% with compliance with customization and <=5 % non- Compliant = 20 marks >85% functional compliance along with <=5% with compliance with customization and <=10 % non- Compliant = 15 marks >80% functional compliance along with <=10% with compliance with customization and <= 10 % non- Compliant = 10 marks other than above criteria will get 0 marks | <p>A2 –Compliance with Functional and Technical Requirements which encompasses Section – “Scope of Work” , Appendix XII , and subsequent corrigendum released</p> <ol style="list-style-type: none"> 100% Compliance met with <=5% with customization = 20 marks 100% Compliance met with between 5% -10% customization = 15 marks 100% Compliance met with greater than 10% customization = 10 marks Other than above criteria will get 0 marks |
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