

**Corrigendum 11: Extension of date of bid submission and Bidder's query participating in E-Tender: Data Management, Analytics and Business Intelligence Solution for Export-Import Bank of India. Reference No: - EXIM/RFP/2022-23/05.**

Please refer to E-Tender Reference No. EXIM/RFP/2022-23/05 for “E-Tender: Data Management, Analytics and Business Intelligence Solution for Export-Import Bank of India”. Bank has published four corrigendum with below description.

<b>Corrigendum 01</b>	Extension of Date of Pre-Bid Meeting
<b>Corrigendum 02</b>	Extension of Date of Bid Submission
<b>Corrigendum 03</b>	Pre-Bid Query and Extension of Date of Bid Submission
<b>Corrigendum 04</b>	Bidder's query and Modification in the E-Tender Document for Participating in E-Tender
<b>Corrigendum 05</b>	Extension of Date of Bid Submission
<b>Corrigendum 06</b>	Extension of Date of Bid Submission, Bidder's query, and Modification in the E-Tender Document
<b>Corrigendum 07</b>	Extension of Date of Bid Submission, Bidder's query, and Modification in the E-Tender Document
<b>Corrigendum 08</b>	Extension of Date of Bid Submission, Bidder's query, and Modification in the E-Tender Document
<b>Corrigendum 09</b>	Extension of Date of Bid Submission and intimation for the consolidated E-Tender Document
<b>Corrigendum 10</b>	Extension of Date of Bid Submission and publishing of consolidated E-Tender Document

Table 1

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<b>Tender Reference No.</b>	EXIM/RFP/2022-23/05
<b>Last Date of Acceptance of E-Tender Documents- IP Agreement</b>	September 24, 2022, 05:00 p.m.
<b>Date &amp; time for Bid Submission of Tender</b>	September 24, 2022, 05:00 p.m.
<b>Date &amp; time for Opening of Tender</b>	September 27, 2022, 11:00 a.m.

Table 2

**Annexure I** bidder's query is published for clarification in consolidated Tender document which is published as part of **Corrigendum 10**. All other terms and conditions of the tender document will remain unchanged. The tender document is available on our website <https://www.eximbankindia.in>.

Sd/-  
Deputy General Manager (IT)  
(Kiran Patil)

**Annexure I**  
**Bidder's Query**

Sr.No.	Page No.	Section	Clause	Query	EXIM Response
1	16	Objective	7. Provide onsite managed services (including database administration, system administration and application support that includes extraction and development of reports) and onsite help desk services (both technical and functional support) during the Contract Period. The Bidder shall also provide an incident management solution to log issues and with facility to generate reports for review and monitoring.	<p>Please confirm-</p> <p>1. The number of resources since the capability of resource asked is varying from DBA, System Admin to help desk.</p> <p>2. Since all software's are procured by EXIM, we understand that bidder has to propose incident management solution only. Request to remove the clause</p>	<p>1. Bank was intended to have full stack (ETL + Datawarehouse) resource however due to ambiguity in skill set Bank is withdrawing resource cost from commercial calculation.</p> <p><b>Note:</b> L2 Resource cost is not calculated for commercial calculations.</p> <p>2. Bidder's need to suggest in proposal how they are going to address incident management of the DMABI solution. Software product related incidence will be taken care by the Bank.</p>
2	25	2.8. Metadata	Details of the metadata solution offered in terms of how various tools will integrate to provide seamless view and data lineage of the data traversing through the DMABI Solution	We request to remove this clause since data lineage cannot be achieved without data governance tool.	<p>Bank is looking for inbuilt capability data lineage within Datawarehouse /ETL.</p> <p><b>Note:</b> Bank is not looking for external data governance tool.</p>

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			Data lineage from data sources to reports, analytical and ad hoc usage.		
3	68	Commercial Proposal	Table 1: (Paid by EXIM)	<p>1. Point A- We understand frequency is "one time" instead of "on time".</p> <p>2. We understand that L2 resource cost will be valid for 1 year post go live.</p> <p>3. We understand that bidder needs to provide only 1 year AMC cost in the template.</p>	<p>1. Frequency is <b>One Time</b></p> <p>2. L2 resource cost has been excluded from commercial calculation to avoid ambiguity.</p> <p>3. Bidder's need to provide yearly AMC cost since this is long term project.</p>
4	68	Commercial Proposal	Table 3: (Procured By EXIM)	We understand the cost to be quoted in this table is only for a duration of 1 year.	We understand software lifecycle is for 3/5 years. Perpetual license there is no issue however subscription license need be quoted for 3/5 year.
5	68	Commercial Proposal	5. AMC will start post Go Live Date + 6 Month (Warranty Period)	We understand the AMC mentioned is only for implementation services.	AMC is for software Implementation and Product configuration support.
6	83	Appendix II Features – Technical	92 DMABI solution must provide Data Science (Machine Learning) based analytics capability for future development of the following use cases such as	Please confirm if bidder is required to provide AI ML tool?	<p>Bank has clearly asked for capability to extend AI and ML based analytics.</p> <p><b>Note:</b> Bank is not looking separate tool for AI and ML.</p>

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7	84	Appendix II Features – Technical	107 The DMABI Solution should support end to end data lineage to track data element throughout Data & Analytical life cycle	We request to remove this clause since data lineage cannot be achieved without data governance tool.	Bank is looking for data governance process in proposed DMABI solution as per govt of India regulations and compliance.
8	84	Appendix II Features – Technical	108 The DMABI Solution should provide an interface which enables Data Stewards / Data Engineers to review records and resolve issues encountered during incremental de-dupe processing	We request to remove this clause since the functionality cannot be achieved without data governance tool.	Bank is looking for data governance process in proposed DMABI solution as per govt of India regulations and compliance.
9	85	Appendix II Features – Technical	120 Support Query re-write to transparently utilize materialized views	We request bank to remove "utilize materialized views" since it is specific to Oracle.	Bank has referred keyword however it was intended for equivalent functional feature in Datawarehouse.
10	85	Appendix II Features – Technical	121 Support Star-schema query optimizations with bitmap indexing	We request bank to remove query optimization with bitmap indexing since this is specific to Oracle.	Bank has referred keyword however it was intended for equivalent functional feature in Datawarehouse.
11	86	Appendix II Features – Technical	133 Data Variety and Data Collection: Capable to stream, real time, near real time, micro batch, and traditional batch load of end of day operations Data lineage of entire data life cycle as it is ingested in the platform	We request to remove this clause since data lineage cannot be achieved without data governance tool.	Bank is looking for data governance process in proposed DMABI solution as per govt of India regulations and compliance.
12	86	Appendix II Features – Technical	134 The platform must provide solution to track and visualize data lineage	We request to remove this clause since data lineage cannot be achieved	Bank is looking for data governance process in proposed DMABI solution as

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				without data governance tool.	per govt of India regulations and compliance.
13	86	Appendix II Features – Technical	134 Ability to ensure correct placement and retention of data based on value or policies	We request to remove policies from this clause since the functionality cannot be achieved without data governance tool.	Bank is looking for data governance process in proposed DMABI solution as per govt of India regulations and compliance.
14	86	Appendix II Features – Technical	134 Ability to trace progression of datasets to their original source to verify reliability	We request to remove this clause since the functionality cannot be achieved without data governance tool.	Bank is looking for data governance process in proposed DMABI solution as per govt of India regulations and compliance.
15	51	ANNEXURE V Eligibility Criteria of the Bidder	<p>11 Customer satisfaction certificate (BFSI/PSUs/Govt organizations)</p> <p>Note: • Bidder should submit documentary evidence in respect of all above mentioned criteria while submitting the proposal. Proposal of bidder who do not fulfil the above criteria or who fail to submit documentary evidence to the satisfaction would be rejected.</p>	<p>As per response received from bank in Corrigendum 8 (Pg 4), we understand that customer satisfaction certificate is required only for customers where customer purchase order is not being furnished. Please confirm.</p>	<p>Customer satisfaction certificate is required where project completion certificate is not there.</p> <p><b>Note:</b> Only Purchase Order (PO) not justify the customer satisfaction.</p>