

## Bid Document

| Bid Details                                                                  |                                                                                                                                                                                                                                                                                                                                                              |
|------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Bid End Date/Time</b>                                                     | 17-10-2022 11:00:00                                                                                                                                                                                                                                                                                                                                          |
| <b>Bid Opening Date/Time</b>                                                 | 17-10-2022 11:30:00                                                                                                                                                                                                                                                                                                                                          |
| <b>Bid Offer Validity (From End Date)</b>                                    | 90 (Days)                                                                                                                                                                                                                                                                                                                                                    |
| <b>Ministry/State Name</b>                                                   | Ministry Of Finance                                                                                                                                                                                                                                                                                                                                          |
| <b>Department Name</b>                                                       | Department Of Financial Services                                                                                                                                                                                                                                                                                                                             |
| <b>Organisation Name</b>                                                     | N/a                                                                                                                                                                                                                                                                                                                                                          |
| <b>Office Name</b>                                                           | Mumbai                                                                                                                                                                                                                                                                                                                                                       |
| <b>Item Category</b>                                                         | Custom Bid for Services - HiringcumFullService Maintenance Contract for A4 and legal Heavy Duty colour MFP printer                                                                                                                                                                                                                                           |
| <b>Contract Period</b>                                                       | 5 Year(s)                                                                                                                                                                                                                                                                                                                                                    |
| <b>Years of Past Experience Required for same/similar service</b>            | 3 Year (s)                                                                                                                                                                                                                                                                                                                                                   |
| <b>MSE Exemption for Years Of Experience</b>                                 | Yes                                                                                                                                                                                                                                                                                                                                                          |
| <b>Startup Exemption for Years Of Experience</b>                             | Yes                                                                                                                                                                                                                                                                                                                                                          |
| <b>Document required from seller</b>                                         | Experience Criteria,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC)<br>*In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer |
| <b>Bid to RA enabled</b>                                                     | No                                                                                                                                                                                                                                                                                                                                                           |
| <b>Time allowed for Technical Clarifications during technical evaluation</b> | 2 Days                                                                                                                                                                                                                                                                                                                                                       |
| <b>Estimated Bid Value</b>                                                   | 20000000                                                                                                                                                                                                                                                                                                                                                     |
| <b>Evaluation Method</b>                                                     | Total value wise evaluation                                                                                                                                                                                                                                                                                                                                  |

### EMD Detail

|          |    |
|----------|----|
| Required | No |
|----------|----|

### ePBG Detail

|          |    |
|----------|----|
| Required | No |
|----------|----|

### Splitting

Bid splitting not applied.

## MSE Purchase Preference

|                         |     |
|-------------------------|-----|
| MSE Purchase Preference | Yes |
|-------------------------|-----|

1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid data sheet (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
4. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.
5. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

### Excel Upload Required:

BOQ EXIM BANK - [1663841476.xlsx](#)

### Additional Qualification/Data Required

**Introduction about the project /services being proposed for procurement using custom bid functionality:**[1665034021.pdf](#)

**Pre Qualification Criteria ( PQC ) etc if any required:**[1665034068.pdf](#)

**Scope of Work:**[1665034077.pdf](#)

**Payment Terms:**[1665034099.pdf](#)

**Quantifiable Specification / Standards of The Service/ BOQ:**[1665034119.pdf](#)

**Service Level Agreement (SLA):**[1665034094.pdf](#)

**GEM Availability Report ( GAR):**[1665034130.pdf](#)

**Special Terms and Conditions (STC) of the Contract:**[1665034089.pdf](#)

**Buyer's Competent Authority Approval:**[1665034139.pdf](#)

Any other Documents As per Specific Requirement of Buyer -1:[1665034154.pdf](#)

Project Experience and Qualifying Criteria Requirement:[1665034348.pdf](#)

#### Pre Bid Detail(s)

| Pre-Bid Date and Time | Pre-Bid Venue                                                                                          |
|-----------------------|--------------------------------------------------------------------------------------------------------|
| 11-10-2022 10:00:00   | Export- Import Bank of India, 21st Floor, Centre One, World Trade Centre, Cuffe Parade, Mumbai 400 005 |

### Custom Bid For Services - HiringcumFullService Maintenance Contract For A4 And Legal Heavy Duty Colour MFP Printer ( 1 )

#### Technical Specifications

| Specification                                                                                | Values                                                                                   |
|----------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|
| <b>Core</b>                                                                                  |                                                                                          |
| Description /Nomenclature of Service Proposed for procurement using custom bid functionality | HiringcumFullService Maintenance Contract for A4 and legal Heavy Duty colour MFP printer |
| Regulatory/ Statutory Compliance of Service                                                  | YES                                                                                      |
| Compliance of Service to SOW, STC, SLA etc                                                   | YES                                                                                      |
| <b>Addon(s)</b>                                                                              |                                                                                          |

#### Additional Specification Documents

#### Consignees/Reporting Officer

| S.No. | Consignee/Reporting Officer | Address                                                                                                                  | The quantity of procurement "1" indicates Project based or Lumpsum based hiring. | Additional Requirement |
|-------|-----------------------------|--------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------|------------------------|
| 1     | Paresh Vilas Patil          | 400005,EXPORT-IMPORT BANK OF INDIA CENTRE ONE BUILDING, FLOOR 21, WORLD TRADE CENTRE COMPLEX, CUFFE PARADE,MUMBAI-400005 | 1                                                                                | N/A                    |

### Buyer Added Bid Specific Terms and Conditions

#### 1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to

increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

## 2. **Service & Support**

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

## 3. **Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

## 4. **Service & Support**

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

## 5. **Buyer Added Bid Specific Scope Of Work(SOW)**

File Attachment [Click here to view the file.](#)

## 6. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

## 7. **Generic**

Bidders shall quote only those products in the bid which are not obsolete in the market and has at least 3 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

## 8. **Generic**

Buyer Organization specific Integrity Pact shall have to be complied by all bidders. Bidders shall have to upload scanned copy of signed integrity pact as per Buyer organizations policy along with bid. [Click here to view the file](#)

# Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity/restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and/or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents/clauses shall also be null and void. If any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations. Also, GeM does not permit collection of Tender fee / Auction fee in case of Bids / Forward Auction as the case may be. Any stipulation by the Buyer seeking payment of Tender Fee / Auction fee through ATC clauses would be treated as null and void.

This Bid is governed by the [General Terms and Conditions](#), conditons stipulated in Bid and

[Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

**---Thank You---**