

**Bid Document/ बिड दस्तावेज़**

Bid Details/बिड विवरण	
<b>Bid End Date/Time/बिड बंद होने की तारीख/समय</b>	08-05-2023 14:00:00
<b>Bid Opening Date/Time/बिड खुलने की तारीख/समय</b>	08-05-2023 14:30:00
<b>Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)</b>	120 (Days)
<b>Ministry/State Name/मंत्रालय/राज्य का नाम</b>	Ministry Of Finance
<b>Department Name/विभाग का नाम</b>	Department Of Financial Services
<b>Organisation Name/संगठन का नाम</b>	Export Import Bank Of India
<b>Office Name/कार्यालय का नाम</b>	Mumbai
<b>Total Quantity/कुल मात्रा</b>	22
<b>Item Category/मद केटगरी</b>	Server (Q2)
<b>MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट</b>	No
<b>Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट</b>	No
<b>Document required from seller/विक्रेता से मांगे गए दस्तावेज़</b>	Certificate (Requested in ATC), OEM Authorization Certificate, Additional Doc 1 (Requested in ATC), Additional Doc 2 (Requested in ATC), Additional Doc 3 (Requested in ATC), Additional Doc 4 (Requested in ATC), Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
<b>Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया</b>	No
<b>Type of Bid/बिड का प्रकार</b>	Two Packet Bid
<b>Primary product category</b>	Server
<b>Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय</b>	2 Days
<b>Evaluation Method/मूल्यांकन पद्धति</b>	Total value wise evaluation

**EMD Detail/ईएमडी विवरण**

Required/आवश्यकता	No
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**ePBG Detail/ईपीबीजी विवरण**

Required/आवश्यकता	No
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**Splitting/विभाजन**

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

**MII Purchase Preference/एमआईआई खरीद वरीयता**

MII Purchase Preference/एमआईआई खरीद वरीयता	Yes
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**MSE Purchase Preference/एमएसई खरीद वरीयता**

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. Preference to Make In India products (For bids < 200 Crore): Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .In case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over this clause.

2. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for 25%(selected by Buyer) percentage of total QUANTITY.

**Server ( 2 pieces )**

**(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)**

Brand Type/ब्रांड का प्रकार		Registered Brand
<b>Technical Specifications/तकनीकी विशिष्टियाँ</b>		
* As per GeM Category Specification/जेम कैटेगरी विशिष्टि के अनुसार		
Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Processor	Processor Architecture	CISC(X86), RISC, EPIC Or higher
	Processor Make	Intel
	Number of Cores per Processor	32, 34, 36, 38, 40, 64, 48 Or higher
	Processor Base Frequency (GHz)	2.8, 2.9, 3, 3.1, 3.2, 3.3, 3.4, 3.5, 3.6, 3.7, 3.8, 3.9, 4 Or higher
	Processor Turbo Frequency (GHz)	3.6 - 5.0 Or higher
	Total Cache (L1+L2+L3) (MB)	48.0 - 256.0 Or higher
	Processor Description/ Number	Intel Xeon Platinum 9242, Intel Xeon Platinum 9282, Intel Xeon Platinum 8380HL, Intel Xeon Platinum 8380H, Intel Xeon Platinum 8376HL, Intel Xeon Platinum 8376H, Intel Xeon Platinum 8360HL, Intel Xeon Platinum 8360H, Intel Xeon Platinum 8354H, Intel Xeon Gold 6348H, Intel Xeon Gold 6330H, Intel Xeon Gold 5320H, Intel Xeon Gold 6328HL, Intel Xeon Platinum 8368Q, Intel Xeon Platinum 8380, Intel Xeon Platinum 8368, Intel Xeon Platinum 8360Y, Intel Xeon Platinum 8358, Intel Xeon Platinum 8358P, Intel Xeon Platinum 8362, Intel Xeon Platinum 8362 Or higher
Chassis	Form Factor	Rack, Tower Or higher
	Size (RU)	2
Motherboard	Expansion Slots Gen 3 (PCIe x8)	2, 3, 4, 5, 6, 7, 8, 9, 10 Or higher
	Expansion Slots Gen 3 (PCIe x16)	1
	Maximum number of Sockets available on Server	2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16 Or higher
	Maximum number of Sockets populated with Processors available on Server	1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16 Or higher
Co Processor / GPU	Availability of Co Processor /GPU	Yes, No Or higher
Memory	Type of RAM	DDR4 SDRAM with ECC
	Total Number of DIMM Slots available	32
	Number of DIMM Slots populated with DDR SDRAM	16

Specification	Specification Name/विशिष्ट क नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	<b>DDR SDRAM Size(GB)</b>	1024.0 - 6144.0 Or higher
	<b>DDR NVRAM Size (GB)</b>	0.0 - 1600.0 Or higher
	DDR SDRAM upgradable upto using spare DIMM Slots (GB)	1024.0 - 8192.0 Or higher
SSD Storage	<b>Type of Interface for SSD</b>	SAS
	<b>Total Capacity Offered with SATA SSD (GB)</b>	0.0 Or higher
	Type of SAS SSD	Read Intensive
	SAS SSD Hot Swappable	Yes Or higher
	Endurance for SAS SSD (DWPD - Drive Writes Per Day) (X)	1.0 - 50.0 Or higher
	Total Number of Slots available for SAS SSD	24
	Number of Slots populated with SAS SSD	5
	Capacity Offered per SAS SSD (GB)	3840.0 Or higher
	<b>Total Capacity Offered with SAS SSD (GB)</b>	19200.0 Or higher
	<b>Total Capacity Offered with NVMe SSD (GB)</b>	0.0 Or higher
HDD Storage	<b>Type of Interface for Hard Disk Drive</b>	NA
	<b>Total Storage Capacity offered with SATA Drive (GB)</b>	0.0 Or higher
	<b>Total Storage Capacity offered with SAS Drive (GB)</b>	0.0 Or higher
	<b>Total Storage Capacity offered with NL SAS Drive (GB)</b>	0.0 Or higher
RAID	RAID level	1, 5
	<b>No of RAID Controller Ports</b>	8 Or higher
	<b>Speed of RAID Controller Ports (Gbps)</b>	12 Or higher
	RAID Controller Cache (GB)	8 Or higher
Ports & Interfaces	Network Card Supported	1G, 10G, 25G, 100G
	<b>Number of Networking Interface Cards (LAN)</b>	3, 4, 5, 6, 7, 8 Or higher
	<b>Total Number of Ethernet Ports required in Server</b>	2x1G, 4x10G RJ 45

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Number of Single port FC HBA card	0, 1, 2, 3, 4 Or higher
	Number of Dual port FC HBA card	2, 3, 4 Or higher
	Number of Quad port FC HBA card	0, 1, 2, 3, 4 Or higher
	FC HBA Speed (Gbps)	32 Or higher
	Number of Converged Network Adaptor (CNA)	0, 1, 2, 3, 4 Or higher
	Number of Ports per CNA card	Dual Port, Quad Port, NA Or higher
	CNA Port Speed (Gbps)	10, 25, 40, 50, 100, 200, 0 Or higher
	Length of LC-LC Cable per SFP+ Port (meter)	5, 10, 15, 0 Or higher
	Length of LC-LC Cable per HBA Port (meter)	5, 10, 15, 0 Or higher
	Length of LC-LC Cable per CNA Port (meter)	5, 10, 15, 0 Or higher
	Video Controller (support VGA or above resolution)	Yes Or higher
	USB Ports (version 2point0/3point0)	3, 4, 5, 6, 7, 8, 9, 10 Or higher
Certifications	Certifications/Compliance (OS)	Windows, Red Hat Linux, Suse Linux, Ubuntu
	Certification/Compliance (Virtualization/Cloud Platform)	VM ware, HyperV, Oracle Virtualization, Red Hat Virtualization
Features	Management Features-1	Remoter power On/ Shutdown of server,, Remote Management of Server over LAN & WAN with SSL encryption through gigabit management port,, Should have virtual Media support with all required licenses., Remote KVM, Server Health Logging, Out of Band Management
	Security Features-1	Secure Boot(Firmware and Bios Level Security), Provision to lock the system on breach, Hardware root of trust/Dual Root of Trust, Server should provide policy based security, Server should provide server intrusion detection,, "Malicious Code Free design" (to be certified by OEM)
Generic	Redundant Power Supply	Yes Or higher
	Hot Swappable (Redundant Power Supply)	Yes Or higher
	Power Supply Efficiency	Platinum, Titanium, Bronze Or higher
	Redundant Fan	Yes Or higher
	Server Main Supply	230 +/- 10%Vac

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Benchmark	SPEC int_rate_base 2017 for the product (must be available on SPEC dot ORG before evaluation)	484.0 Or higher
	SPEC fp_rate 2017 for the product (must be available on SPEC dot ORG before evaluation)	451.0 Or higher
Miscellaneous	BIS Registration under CRS of MeitY	Yes
Warranty	On Site OEM Warranty (Year)	7 Or higher

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Paresh Vilas Patil	400005,EXPORT-IMPORT BANK OF INDIA CENTRE ONE BUILDING, FLOOR 21, WORLD TRADE CENTRE COMPLEX, CUFFE PARADE,MUMBAI-400005	1	90
2	S Jayabharathi	560001,EXPORT-IMPORT BANK OF INDIA RAMANASHREE ARCADE, FLOOR 4, 18, M.G.ROAD, BANGALORE - 560001	1	90

#### Server ( 20 pieces )

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Brand Type/ब्रांड का प्रकार	Registered Brand
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#### Technical Specifications/तकनीकी विशिष्टियाँ

\* As per GeM Category Specification/जेएम कैटेगरी विशिष्टि के अनुसार

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Processor	Processor Architecture	CISC(X86), RISC, EPIC Or higher
	Processor Make	Intel
	Number of Cores per Processor	24, 26, 28, 30, 32, 34, 36, 38, 40, 64, 48 Or higher
	Processor Base Frequency (GHz)	2.8, 2.9, 3, 3.1, 3.2, 3.3, 3.4, 3.5, 3.6, 3.7, 3.8, 3.9, 4 Or higher
	Processor Turbo Frequency (GHz)	3.5 - 5.0 Or higher
	Total Cache (L1+L2+L3) (MB)	36.0 - 256.0 Or higher
	Processor Description/ Number	Intel Xeon Platinum 9242, Intel Xeon Platinum 9282, Intel Xeon Platinum 8380HL, Intel Xeon Platinum 8380H, Intel Xeon Platinum 8376HL, Intel Xeon Platinum 8376H, Intel Xeon Platinum 8360HL, Intel Xeon Platinum 8360H, Intel Xeon Platinum 8354H, Intel Xeon Gold 6348H, Intel Xeon Gold 6330H, Intel Xeon Gold 5320H, Intel Xeon Gold 6328HL, Intel Xeon Gold 6328H, Intel Xeon Platinum 8353H, Intel Xeon Gold 5318H, Intel Xeon Platinum 8368Q, Intel Xeon Platinum 8380, Intel Xeon Platinum 8368, Intel Xeon Platinum 8360Y, Intel Xeon Platinum 8358, Intel Xeon Platinum 8358P, Intel Xeon Platinum 8352Y, Intel Xeon Platinum 8352V, Intel Xeon Platinum 8352S, Intel Xeon Gold 6348, Intel Xeon Gold 6338, Intel Xeon Gold 6338N, Intel Xeon Gold 6342, Intel Xeon Platinum 8362 Or higher
Chassis	Form Factor	Rack, Tower Or higher
	Size (RU)	2
Motherboard	Expansion Slots Gen 3 (PCIe x8)	6, 7, 8, 9, 10 Or higher
	Expansion Slots Gen 3 (PCIe x16)	2
	Maximum number of Sockets available on Server	2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16 Or higher
	Maximum number of Sockets populated with Processors available on Server	2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16 Or higher
Co Processor / GPU	Availability of Co Processor /GPU	Yes, No Or higher
Memory	Type of RAM	DDR4 SDRAM with ECC
	Total Number of DIMM Slots available	32
	Number of DIMM Slots populated with DDR SDRAM	16
	DDR SDRAM Size(GB)	1024.0 - 6144.0 Or higher

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	<b>DDR NVRAM Size (GB)</b>	0.0 - 1600.0 Or higher
	DDR SDRAM upgradable upto using spare DIMM Slots (GB)	1024.0 - 8192.0 Or higher
SSD Storage	<b>Type of Interface for SSD</b>	SAS
	<b>Total Capacity Offered with SATA SSD (GB)</b>	0.0 Or higher
	Type of SAS SSD	Read Intensive
	SAS SSD Hot Swappable	Yes Or higher
	Endurance for SAS SSD (DWPD - Drive Writes Per Day) (X)	1.0 - 50.0 Or higher
	Total Number of Slots available for SAS SSD	24
	Number of Slots populated with SAS SSD	5
	Capacity Offered per SAS SSD (GB)	3840.0 Or higher
	<b>Total Capacity Offered with SAS SSD (GB)</b>	19200.0 Or higher
	<b>Total Capacity Offered with NVMe SSD (GB)</b>	0.0 Or higher
HDD Storage	<b>Type of Interface for Hard Disk Drive</b>	NA
	<b>Total Storage Capacity offered with SATA Drive (GB)</b>	0.0 Or higher
	<b>Total Storage Capacity offered with SAS Drive (GB)</b>	0.0 Or higher
	<b>Total Storage Capacity offered with NL SAS Drive (GB)</b>	0.0 Or higher
RAID	RAID level	1, 5
	<b>No of RAID Controller Ports</b>	8 Or higher
	<b>Speed of RAID Controller Ports (Gbps)</b>	12 Or higher
	RAID Controller Cache (GB)	8 Or higher
Ports & Interfaces	Network Card Supported	1G, 10G, 25G, 100G
	<b>Number of Networking Interface Cards (LAN)</b>	3, 4, 5, 6, 7, 8 Or higher
	<b>Total Number of Ethernet Ports required in Server</b>	2x1G, 4x10G RJ 45



Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Number of Single port FC HBA card	0, 1, 2, 3, 4 Or higher
	Number of Dual port FC HBA card	2, 3, 4 Or higher
	Number of Quad port FC HBA card	0, 1, 2, 3, 4 Or higher
	FC HBA Speed (Gbps)	32 Or higher
	Number of Converged Network Adaptor (CNA)	0, 1, 2, 3, 4 Or higher
	Number of Ports per CNA card	Dual Port, Quad Port, NA Or higher
	CNA Port Speed (Gbps)	10, 25, 40, 50, 100, 200, 0 Or higher
	Length of LC-LC Cable per SFP+ Port (meter)	5, 10, 15, 0 Or higher
	Length of LC-LC Cable per HBA Port (meter)	5, 10, 15, 0 Or higher
	Length of LC-LC Cable per CNA Port (meter)	5, 10, 15, 0 Or higher
	Video Controller (support VGA or above resolution)	Yes Or higher
	USB Ports (version 2point0/3point0)	3, 4, 5, 6, 7, 8, 9, 10 Or higher
	Total number of Spare Bays Available for Future Upgradation (Hot Plugable)	19.0 - 50.0 Or higher
Certifications	Certifications/Compliance (OS)	Windows, Red Hat Linux, Suse Linux, Ubuntu
	Certification/Compliance (Virtualization/Cloud Platform)	VM ware, HyperV, Oracle Virtualization, Red Hat Virtualization
Features	Management Features-1	Remoter power On/ Shutdown of server,, Remote Management of Server over LAN & WAN with SSL encryption through gigabit management port,, Should have virtual Media support with all required licenses., Remote KVM, Server Health Logging, Out of Band Management
	Security Features-1	Secure Boot(Firmware and Bios Level Security), Provision to lock the system on breach, Hardware root of trust/Dual Root of Trust, Server should provide policy based security, Server should provide server intrusion detection,, "Malicious Code Free design" (to be certified by OEM)
Generic	Power Supply Efficiency	Platinum, Titanium, Bronze Or higher
	Hot Swappable (Redundant Fan)	Yes Or higher
	Server Main Supply	230 +/- 10%Vac

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Benchmark	SPEC int_rate_base 2017 for the product (must be available on SPEC dot ORG before evaluation)	378.0 Or higher
	SPEC fp_rate_2017 for the product (must be available on SPEC dot ORG before evaluation)	383.0 Or higher
Warranty	On Site OEM Warranty (Year)	7 Or higher

**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Paresh Vilas Patil	400005,EXPORT-IMPORT BANK OF INDIA CENTRE ONE BUILDING, FLOOR 21, WORLD TRADE CENTRE COMPLEX, CUFFE PARADE,MUMBAI-400005	14	90
2	S Jayabharathi	560001,EXPORT-IMPORT BANK OF INDIA RAMANASHREE ARCADE, FLOOR 4, 18, M.G.ROAD, BANGALORE - 560001	6	90

**Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें**

**1. Generic**

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

**2. Generic**

**Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

3. **Generic**

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 7 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

4. **Generic**

Buyer Organization specific Integrity Pact shall have to be complied by all bidders. Bidders shall have to upload scanned copy of signed integrity pact as per Buyer organizations policy along with bid. [Click here to view the file](#)

5. **Generic**

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

6. **Generic**

Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-

(i) Inhibit the desires and designed function of the equipment.

(ii) Cause physical damage to the user or equipment during the exploitation.

(iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

7. **Generic**

IT equipment shall be IPv6 ready from day one.

8. **Generic**

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

9. **Generic**

**Non return of Hard Disk:** As per Buyer organization's Security Policy, Faulty Hard Disk of Servers/Desktop Computers/ Laptops etc. will not be returned back to the OEM/supplier against warranty replacement.

10. **Generic**

**Manufacturer Authorization:** Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

11. **Service & Support**

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of

documentary evidence of having Functional Service Centre.

**12. Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

**13. Service & Support**

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

**14. Scope of Supply**

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

**15. Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

1 The bidder must be a Government Organization / PSU / PSE / partnership firm / LLP or limited company ( Documentary Proof to be attached (Certificate of Incorporation))

2 Kindly upload Authorization letter from OEM in the name of the Bank to participate in the bid along with details Gem Bid Number and publish date

3. Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period (Declaration from bidder in this effect to be uploaded)

4. Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any. - Declaration in this effect to be uploaded

5. Bidders shall quote only those products in the bid which are not obsolete in the market and has at least 5 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period. - Declaration from OEM in this effect.

6. Buyer Organization specific Integrity Pact shall have to be complied by all bidders. Bidders shall have to upload scanned copy of signed integrity pact (on 500 Rs stamp paper) as per Buyer organizations policy along with bid.

7. For Server, the proposed make and model should be certified on Oracle Linux and Virtualization, VMWare ESXi, and Microsoft Hyper V - Supporting documents in this effect such as respective Virtualization platform OEM public link showing certified hardware make and model or declaration from OEM to be uploaded.

8. Product compliance sheet along with GeM Product link - details to be uploaded for verification

9. The Bidder should have supplied proposed brand hardware in at least 3 organizations in last 2 years (01-04-2021 to 31-03-2023)- valid Purchase order be uploaded.

10. The bidder must not be blacklisted / debarred by any Statutory, Regulatory or Government Authorities or Public Sector Undertakings (PSUs / PSBs) (As on RFP date) - Letter of confirmation from bidder

11. Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support

12. All the supplied product should have 6 hour parts and/or labour support - Declaration from OEM to be uploaded.

13. Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. - Declaration from Bidder/OEM

#### 14. MII Compliance declaration for Servers

### Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

**This Bid is also governed by the General Terms and Conditions/ यह विड सामान्य शर्तों के अंतर्गत भी शासित है**

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में विड देने के लिए तभी पात्र होगा जब वह विड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। विड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---



## Bid Corrigendum

GEM/2023/B/3396122-C1

Following terms and conditions supersede all existing "Buyer added Bid Specific Terms and conditions" given in the bid document or any previous corrigendum. Prospective bidders are advised to bid as per following Terms and Conditions:

### Buyer Added Bid Specific Additional Terms and Conditions

1. **OPTION CLAUSE:** The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.
2. **Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.
3. Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 7 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.
4. Buyer Organization specific Integrity Pact shall have to be complied by all bidders. Bidders shall have to upload scanned copy of signed integrity pact as per Buyer organizations policy along with bid. [Click here to view the file](#)
5. Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.
6. Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-

- (i) Inhibit the desires and designed function of the equipment.
- (ii) Cause physical damage to the user or equipment during the exploitation.
- (iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

7. IT equipment shall be IPv6 ready from day one.
8. Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.
9. **Non return of Hard Disk:** As per Buyer organization's Security Policy, Faulty Hard Disk of Servers/Desktop Computers/ Laptops etc. will not be returned back to the OEM/supplier against warranty replacement.
10. **Manufacturer Authorization:** Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid
11. **Availability of Service Centres:** Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.





12. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
13. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
14. Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods
15. Buyer Added text based ATC clauses
  - 1 The bidder must be a Government Organization / PSU / PSE / partnership firm / LLP or limited company ( Documentary Proof to be attached (Certificate of Incorporation))
  - 2 Kindly upload Authorization letter from OEM in the name of the Bank to participate in the bid along with details Gem Bid Number and publish date
  3. Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period (Declaration from bidder in this effect to be uploaded)
  4. Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any. - Declaration in this effect to be uploaded
  5. Bidders shall quote only those products in the bid which are not obsolete in the market and has at least 5 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period. - Declaration from OEM in this effect.
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\*This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

This Bid is also governed by the General Terms and Conditions

