

October 18, 2023

CORRIGENDUM 1: Pre-Bid Query Response and Extension in Dates for Participating in Tender: GEM/2023/B/4046234.

Please refer to E-Tender “Procurement of Cyber Security Threat Deception (Honeypot) Solutions, GEM/2023/B/4046234”, Pre-bid queries response is enclosed at Annexure – I and the last date for submission of tender is extended up to October 27, 2023, 01:00 P.M.

The bidders are advised to consider the following amendments/corrigendum before submission of their bids against this tender.

The details are as follows:

Tender Reference No.	GEM/2023/B/4046234
End Date for Bid Submission	October 27, 2023, 01:00 P.M
Date & time for Opening of Tender	October 27, 2023, 01:30 P.M

All other terms and conditions of the tender document will remain unchanged.

The tender document is available on GeM website <https://gem.gov.in>.

Sd/-
(Kiran Patil)
Deputy General Manager

Response to Prebid Queries:

Reference	Query	Response
Pre-Qualification Criteria	Bidder should have supplied/deployed proposed solution to atleast two Government / Public Sector / Private sector banks in last three financial years.	No Change. Bidder should have supplied/deployed proposed solution to atleast three Government / Public Sector / Private sector banks in last three financial year.
Technical Compliance	Technical compliance	The proposed solution should be minimum 80% complied (technically) to qualify for further evaluation.
Clause Technical Compliance Sheet: Point No. 1	Honeypot solution should be able to replicate Bank's existing infra components or similar components. Bank's existing infra components – Details needed	Details will be shared with L1 bidder.
Clause Technical Compliance Sheet: Point No. 10	The proposed Deception solution should be seamlessly integrated with the Bank's Active Directory and with SIEM solutions and should provide monitoring and network visibility as well as early detection of attacks while keeping false positives to almost nil as well as any other security solutions so as to take intended action to block or take action against the affected assets and any other existing or future solution, as required by the Bank. Need details of the existing SIEM Solution.	Bank is having IBM Qradar as SIEM tool

<p>Clause Technical Compliance Sheet: Point No. 27</p>	<p>When an event occurs, the solution should have built in orchestration to take specific actions based on preset or user specified rules that can be specified on any event meta-data. The rule engine should support multiple Boolean and logical conditions to appropriately orchestrate the response. (Ability to integrate with GRC tool and SOAR platform may be also made a part of the same, to void duplicity and effectiveness of counter response).</p> <p>Details of with GRC tool and SOAR platform needed.</p>	<p>Will be shared with L1 bidder</p>
<p>Clause Technical Compliance Sheet: Point No. 33</p>	<p>Identification IOCs and auto updating to the firewall.</p> <p>Firewall OEM, Version Details Needed.</p>	<p>Firewall - Palo Alto and Fortinate</p> <p>Other details will be shared with L1 bidder</p>

Bid Corrigendum

GEM/2023/B/4046234-C4

Following terms and conditions supersede all existing "Buyer added Bid Specific Terms and conditions" given in the bid document or any previous corrigendum. Prospective bidders are advised to bid as per following Terms and Conditions:

Buyer Added Bid Specific Additional Terms and Conditions

1. **OPTION CLAUSE:** The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration
2. **Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.
3. Buyer Organization specific Integrity Pact shall have to be complied by all bidders. Bidders shall have to upload scanned copy of signed integrity pact as per Buyer organizations policy along with bid. [Click here to view the file](#)

4. Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-

- (i) Inhibit the desires and designed function of the equipment.
- (ii) Cause physical damage to the user or equipment during the exploitation.
- (iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

5. **Manufacturer Authorization:** Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid
6. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
7. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
8. Buyer uploaded ATC document [Click here to view the file](#).
9. File Attachment [Click here to view the file](#).

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

*This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

[This Bid is also governed by the General Terms and Conditions](#)