

Guidelines for Reporting Phishing Attempts and Suspicious Websites Issued by Export–Import Bank of India.

The Export–Import Bank of India urges the public to remain vigilant and exercise caution when interacting with digital content claiming to represent the Bank. Please carefully review the following important guidelines:

1. Official Websites Only

The only official websites of the Export–Import Bank of India are:

- <https://www.eximbankindia.in>
- <https://www.eximnetra.in>

Please avoid interacting with or submitting personal information on websites with similar names or logos that attempt to mimic our identity.

2. No Retail Banking Services

Export–Import Bank of India **does not** offer banking services to retail or individual customers. Any claims suggesting otherwise are false and potentially malicious.

3. No Promotional Communication

The Bank does **not** send unsolicited emails, SMS messages, or social media communications related to offers, pricing schemes, lotteries, or prize distributions.

4. No Unsolicited Calls from Bank Officials

Officials of Export–Import Bank of India do **not** contact individuals via phone to promote financial offers, lottery winnings, or reward schemes.

5. Verify Website Authenticity Before Entering Information

Always confirm that the website address starts with **https://** and verify the domain before entering any personal or financial information.

6. Avoid Clicking Suspicious Links

Do **not** click on links or download attachments from unknown or unverified sources, especially those claiming to be associated with the Bank.

7. Report Suspicious Activity Immediately

If you receive suspicious communication or identify a fake website impersonating the Bank, report it without delay to:

Information Security Group – iso@eximbankindia.in

Or reach out to your nearest **Cyber Crime Cell**.